

For Immediate Release
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QUEEN OF NANAIMO REMOVED FROM SERVICE
Bowen Queen to provide replacement service

VICTORIA – BC Ferries announced today that the Queen of Nanaimo has been removed from service on the Tsawwassen – Southern Gulf Islands route due to a mechanical problem on the starboard controllable pitch propeller. The Salish Eagle will continue to provide service to this route and a replacement vessel, the Bowen Queen, is being brought into service. The Bowen Queen will begin service at 2:35 p.m. today from Long Harbour on Salt Spring Island and will continue to service all Queen of Nanaimo scheduled sailings through to the end of Monday, July 31.

Unfortunately, the Bowen Queen has less vehicle capacity than the Queen of Nanaimo and does not have an elevator. If the Bowen Queen reaches capacity or customers require an elevator, they can travel from Tsawwassen to Swartz Bay to connect to the Southern Gulf Islands. This route has large capacity and many customer amenities. BC Ferries' customer service representatives are standing by to assist any travellers with questions.

Further updates will be provided as soon as more information becomes available. For the most up to date travel information, follow @BCFerries on Twitter.

“We apologize to our customers for this inconvenience caused by the Queen of Nanaimo’s malfunction and we are working as quickly as possible to complete the repairs,” said Mark Collins, BC Ferries’ President and CEO. “We have the Bowen Queen going into service on this route and we are making every effort to keep all sailings as scheduled.”

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