

## **News Release**

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### BC FERRIES ANNOUNCES MEASURES TO IMPROVE SERVICE TO THE SUNSHINE COAST

New schedules allow better on-time performance and desired sailing times Linkages with Northern Sunshine Coast and transit to be adjusted

VICTORIA – Following a broad public engagement process, BC Ferries today announced revised schedules for Metro Vancouver – Sunshine Coast (Horseshoe Bay – Langdale), Metro Vancouver – Bowen Island (Horseshoe Bay – Snug Cove) and Sechelt Peninsula – Powell River (Earls Cove – Saltery Bay), which provide these communities with schedules that match key times they want to travel, provide on-time departures, increased capacity, transit connections and later sailings out of Horseshoe Bay. The new and improved schedules will go into effect Jan. 2, 2018.

"To respond to the wishes of the communities, we have restructured the way we deliver service to ensure we can provide on-time departures at the time-of-day our customers say are most important," said Mark Collins, BC Ferries' President and CEO. "Thank you to our customers for taking the time to participate in our engagement process and help BC Ferries improve our service to these communities. We believe these new schedules will provide the service our customers desire, help address the increase in traffic we've seen over the last few years, and enable our crews to deliver a first-rate experience to those who travel with us."

Features of the new Horseshoe Bay – Langdale schedule:

- 6:20 a.m. sailing year-round from Langdale to Horseshoe Bay (commuter preference)
- 5:30 p.m. sailing year-round from Horseshoe Bay to Langdale (commuter preference)
- Later last sailing of the evening from Horseshoe Bay to Langdale to attend events in Vancouver at 10:55 p.m. during the off-peak season or 11:20 p.m. during the shoulder and peak seasons
- Longer in-dock and transit times to ensure better on-time performance and schedule reliability
- Increased capacity and frequency (25 round trips) in the shoulder season (before and after the summer)
- Two schedules for simplicity: one for peak and one for off-peak

Features of the new Horseshoe Bay – Bowen Island schedule:

- 7:30 a.m. sailing from Bowen Island to Horseshoe Bay (commuter/student preference)
- 3:30 p.m. sailing from Horseshoe Bay to Bowen Island (student preference)
- 5:45 p.m. sailings from Horseshoe Bay in the off-peak season (commuter preference)
- 4:50 p.m. and 5:55 p.m. sailings from Horseshoe Bay in the peak season (commuter preference)
- Later last sailing of the evening at 10:00 p.m. in the off-peak and 10:20 p.m. in the peak season to help travellers to attend events in Vancouver
- Continued additional weekend sailings
- In-dock time expanded to ensure better on-time performance and schedule reliability
- Year-round schedule for all morning sailings for simplicity
- Two seasonal schedules off peak and peak for the afternoon and evening sailings

With regards to the Earls Cove – Saltery Bay route, scheduled sailing times are being adjusted to maintain connectivity with the new Horseshoe Bay – Langdale schedule.

In addition to the introduction of the new schedules in January 2018, BC Ferries is continuing to explore long-term plans for terminal improvements, vessel replacements and information technology upgrades that will help improve service to the Sunshine Coast and Bowen Island.

Detailed schedules attached. This information will be updated shortly on BC Ferries' schedule pages on the website for the new schedules effective Jan. 2, 2018. More information on the engagement program can be found here.

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Schedules Attached

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**COMMENCES: JANUARY 2, 2018** 

Horseshoe Bay to Langdale Off-Peak Season Schedule

Effective: January 2018 - Mid-May 2018; Mid-October 2018 to Mid-May 2019

Leave Horseshoe Bay	Leave Langdale
7:30 am	6:20 am
9:45 am	8:40 am
11:55 am	10:50 am
2:10pm	1:05 pm
4:20 pm	3:15 pm
5:30 pm	5:25 pm
7:50 pm	6:40 pm
10:55pm	8:55 pm

# Horseshoe Bay to Langdale Shoulder Season Schedule

**Effective: Mid-May to Late June and Labour Day to Thanksgiving** 

Leave Hors	seshoe Bay	Leave	Langdale
7:30 am		6:20 am	
9:50 am		8:40 am	
12:05 pm		10:55 am	
12:40 pm	Sun. only		
2:20 pm		1:10 pm	
		1:50 pm	Sun. only
4:40 pm		3:30 pm	
5:30 pm	Mon-Fri		
6:55 pm		5:45 pm	
9:10 pm		8:00 pm	
11:20 pm		10:15 pm	

#### Horseshoe Bay to Langdale Peak Season Schedule

**Effective: Late June to Labour Day** 

Leave	Horseshoe Bay	Lea	ve Langdale
7:30 am		6:20 am	
8:30 am	Sat. only	7:15 am	Sat. only
9:50 am		8:40 am	
10:50 am	Fri. & Sat. only	9:40 am	Fri. & Sat. only
12:05 pm		10:55 am	
1:00 pm	Daily except Tues. & Wed	11:55 am	Daily except Tues. & Wed
2:20 pm	Daily except Sat	1:10 pm	Daily except Sat
3:15 pm	Daily except Sat	2:05 pm	Daily except Sat
4:40 pm	Daily except Tues. & Wed	3:30 pm	Daily except Tues. & Wed
5:30 pm	Daily except Sat	4:20 pm	Daily except Sat
6:55 pm	Daily except Tues. & Wed	5:45 pm	Daily except Tues. & Wed
7:45 pm	Tues. & Wed. only	6:35pm	Tues., Wed. & Sun. only
9:10 pm	Daily except Tues. & Wed	8:00 pm	Daily except Tues. & Wed
9:55 pm	Tues. & Wed. only	8:50 pm	Tues. & Wed. only
11:20 pm	Daily except Tues. & Wed	10:15 pm	Daily except Tues. & Wed

**COMMENCES: JANUARY 2, 2018** 

Horseshoe Bay to Snug Cove Off-Peak Season Schedule

Effective: January 2018 – Mid-May 2018; Mid-October 2018 to Mid-May 2019

Leave	Horseshoe Bay		Leave Snug Cove
5:50 am	Daily	5:20 am	Daily (except Sat & Sun)
6:50 am	Daily (except Sun)	6:20 am	Daily
8:00 am	Daily	7:30 am	Daily (except Sun)
9:05 am	Daily (except Wed)	8:35 am	Daily
10:15 am	Daily	9:40 am	Daily
11:25 am	Daily	10:50 am	Daily
12:35 pm	Daily	12:00 pm	Daily
2:20 pm	Daily	1:10 pm	Daily
3:30 pm	Daily	2:55 pm	Daily
4:35 pm	Daily	4:00 pm	Daily (except Wed)
5:45 pm	Daily	5:10 pm	Daily
6:50 pm	Daily	6:15pm	Daily
8:00 pm	Daily (except Sat)	7:25 pm	Daily (except Sat)
9:00 pm	Daily (except Sun)	8:30 pm	Daily (except Sun)
10:00 pm	Daily	9:30 pm	Daily
		10:30 pm	Daily

#### Horseshoe Bay to Snug Cove Peak Season Schedule

**Effective: Mid-May to Mid-October** 

Leave	Horseshoe Bay	Leave Snug Cove	
5:50 am	Daily	5:20 am	Daily (except Sat & Sun)
6:50 am	Daily (except Sun)	6:20 am	Daily
8:00 am	Daily	7:30 am	Daily (except Sun)
9:05 am	Daily (except Wed)	8:35 am	Daily
10:15 am	Daily	9:40 am	Daily
11:25 am	Daily	10:50 am	Daily
12:35 pm	Daily	12:00 pm	Daily
2:35 pm	Daily	1:10 pm	Daily
3:45 pm	Daily	3:10 pm	Daily
4:50 pm	Daily	4:15 pm	Daily (except Wed)
5:55 pm	Daily	5:20 pm	Daily
7:10 pm	Daily	6:30 pm	Daily
8:20 pm	Daily (except Sat)	7:45 pm	Daily (except Sat)
9:20 pm	Daily (except Sun)	8:50 pm	Daily (except Sun)
10:20 pm	Daily	9:50 pm	Daily
		 10:50 pm	Daily

**COMMENCES: JANUARY 2, 2018** 

Saltery Bay to Earls Cove Off-Peak Season Schedule

Effective: January 2018 - Mid-May 2018; Mid-October 2018 to Mid-May 2019

Leave Sa	Itery Bay	Leave E	arls Cove
5:35 am	Daily except Sun	6:30 am	Daily except Sun
7:25 am		8:25 am	
9:25 am		10:25 am	
11:20 am		12:40 pm	
3:40 pm		5:05 pm	
6:05 pm		7:30 pm	
9:30 pm		10:30 pm	

#### Saltery Bay to Earls Cove Shoulder Season Schedule

Effective: Mid-May to Late June and Labour Day to Thanksgiving

Leave Sa	Itery Bay	Leave E	arls Cove
5:35 am	Daily except Sun	6:30 am	Daily except Sun
7:25 am		8:20 am	
9:25 am		10:35 am	
11:45 am		12:55 pm	
2:30 pm		3:40 pm	
4:55 pm		6:00 pm	
7:05 pm		8:05 pm	
9:00 pm		10:00 pm	

#### Saltery Bay to Earls Cove Peak Season Schedule Effective: Late June to Labour Day

Lea	ave Saltery Bay	Leav	ve Earls Cove
5:35 am	Daily except Sun.	6:30 am	Daily except Sun.
7:25 am		8:20 am	
9:25 am		10:25 am	Tues. & Wed. only
11:20 am	Tues. & Wed. only	10:35 am	Daily except Tues. & Wed
11:45 am	Daily except Tues. & Wed	12:55 pm	Daily
2:30 pm	Daily except Tues. & Wed	3:40 pm	Daily except Tues. & Wed
3:25 pm	Tues. & Wed. only	4:30 pm	Tues. & Wed. only
4:55 pm	Daily except Tues. & Wed	6:00 pm	Daily except Tues. & Wed
5:30 pm	Tues. & Wed. only	6:30 pm	Tues. & Wed. only
7:05 pm	Daily except Tues. & Wed	8:05 pm	Daily except Tues. & Wed
7:30 pm	Tues. & Wed. only	8:30 pm	Tues. & Wed. only
9:00 pm	Daily except Tues. & Wed	10:00 pm	Daily except Tues. & Wed
9:35 pm	Tues. & Wed. only	10:40 pm	Tues. & Wed. only

## BC FERRIES ANNOUNCES NEW SCHEDULES FOR THE HORSESHOE BAY – LANGDALE ROUTE

#### **Engagement Results**

Community Preference	BC Ferries Response
6:20 am sailing from Langdale for commuters	✓
5:30 pm sailing from Horseshoe Bay for commuters	✓
Later last sailing of day from Horseshoe Bay	✓
	Last sailing 10:55 pm during off-peak season
	Last sailing 11:20 pm during peak season
On-time departures	✓
	Longer in-dock and transit times to improve reliability
Increased capacity and frequency in shoulder season	✓
Two schedules (peak and off-peak) for simplicity	<b>√</b>
Two vessel operation with hourly service	Future Plans

# BC FERRIES ANNOUNCES NEW SCHEDULES FOR THE HORSESHOE BAY – BOWEN ISLAND ROUTE Engagement Results

Community Preference	BC Ferries Response
7:30 am sailing from Bowen for commuters & students	✓
3:30 pm sailing from Horseshoe Bay for students off peak	✓
3:45 pm sailing from HSB for students in peak (same as current schedule)	
Convenient afternoon sailings from Horseshoe Bay for	✓
commuters	5:45 pm sailing from Horseshoe Bay for commuters in off-peak season
Convenient afternoon sailings from Horseshoe Bay for	✓
commuters	4:50 p.m. and 5:55 p.m. sailings from Horseshoe Bay for commuters in the peak season
Later last sailing of day from Horseshoe Bay	<b>√</b>
,	Last sailing 10:00 pm during off peak season
	Last sailing 10:20 pm during peak season
On-time departures	<b>√</b>
•	Longer in-dock and transit times to improve reliability
Continued additional weekend sailings	✓
Year round schedule in the morning for simplicity	<b>√</b>
Peak and Off Peak schedules in afternoon/evening	

