

ANNUAL GENERAL MEETING OF B.C. FERRY AUTHORITY

ANNUAL PUBLIC MEETING OF BRITISH COLUMBIA FERRY SERVICES INC.

THURSDAY, AUGUST 24, 2023

Vancouver Island Ballroom Grand Pacific Hotel 463 Belleville Street, Victoria, BC

MINUTES

Bruce Williams, Moderator, welcomed those in attendance to the Annual General Meeting of B.C. Ferry Authority ("Authority") and the Annual Public Meeting of British Columbia Ferry Services Inc. ("BC Ferries" or the "Company").

Mr. Williams introduced Lecia Stewart, Chair of the Board of Directors of the Authority, Joy MacPhail, Chair of the Board of Directors of BC Ferries, Jill Sharland, Chief Financial Officer, and Nicolas Jimenez, President & Chief Executive Officer, from BC Ferries.

Mr. Williams noted some general guidelines for the conduct of the meeting and reviewed the agenda for the proceedings.

Disclaimer

A caution regarding forward-looking statements was provided to the meeting.

Chair's Report - Authority

Ms. Stewart welcomed the group and called the joint meetings to order.

As the first order of business, Ms. Stewart tabled the following document as required for the Authority under the *Coastal Ferry Act*:

 the annual report of the Authority, which includes the annual report on the oversight of the strategic direction of BC Ferries in support of the public interest and the audited financial statements, for the fiscal year ended March 31, 2023. In her remarks, Ms. Stewart provided an overview of the principal responsibilities of the Authority and the actions taken by the Authority during the year to fulfill its mandate to oversee the strategic direction of BC Ferries in support of public interest, appoint a BC Ferries board that shares a commitment to people-focused outcomes, and ensure executive compensation is fair and acceptable to the public.

Ms. Stewart introduced the current Directors of the Authority.

Chair's Report - BC Ferries

Ms. MacPhail tabled the following documents as required for BC Ferries under the Coastal Ferry Services Contract:

- the performance and sustainability report of BC Ferries, which includes the annual report of BC Ferries and the audited financial statements, for the fiscal year ended March 31, 2023, as well as the business plan for the current fiscal year; and
- the annual report of BC Ferries to the British Columbia Ferries Commissioner for the fiscal year ended March 31, 2023.

Ms. MacPhail introduced the current Directors of BC Ferries and provided an overview of key operational highlights for the fiscal year ended March 31, 2023.

President's Report

Mr. Jimenez reported on the key operational outcomes in the past year and the planned focus going forward to ensure an affordable and sustainable ferry system, including the following key points:

- managing the return of traffic to pre-pandemic levels;
- investing in people to support a reliable service;
- addressing reliability to improve service;
- acquiring vessels for a sustainable ferry service; and
- improving the customer experience.

Chief Financial Officer's Report

Ms. Sharland provided an overview of the operational highlights, financial results and capital expenditure program of the Company for the past year.

Open Dialogue

A question and answer session ensued. This session was facilitated by Mr. Williams.

Closing Remarks

Ms. Stewart closed the Annual General Meeting of the Authority and the Annual Public Meeting of BC Ferries.

Lecia Stewart Chair

B.C. Ferry Authority

Joy MacPhail

Chair

British Columbia Ferry Services Inc.

Jey Machail