



British Columbia Ferry Services Inc.
Suite 500 – 1321 Blanshard Street
Victoria, BC V8W 0B7
Tel (250) 978-1502
Fax 1-866-846-0453
www.bcferries.com

October 22, 2024

Sent via email to:

Our File: FOI-2025-006

Dear _____ :

Re: Request under the *Freedom of Information and Protection of Privacy Act*

British Columbia Ferry Services Inc. (BC Ferries) received your request for access to records under the *Freedom of Information and Protection of Privacy Act* (the FOIPP Act) on July 22, 2024. Your request was as follows:

"Monthly statistics from July 22, 2021, to July 22, 2024, detailing the number of passengers traveling under the Travel Assistance Program (TAP) and senior fare concessions on BC Ferries routes 1, 2, and 30. The data should be separated by route and categorized into:

- 1. TAP passengers, distinguishing between walk-on passengers and those in vehicles.*
- 2. Senior passengers, further divided into those who travel for free from Monday to Thursday and those who do not.*

Also, the total funds received from the BC Provincial Government in respect of travel for these passengers during this period broken out by Route and on a similar monthly basis."

Enclosed please find copies of the records responsive to your request. Some of the records contain information excepted from disclosure under the FOIPP Act. This information was severed so the remaining information could be disclosed. The severed information is excepted from disclosure under sections 15 (harm to the security of a system), 17 (harm to the financial interests of BC Ferries) and 19 (harm to public safety) of the FOIPP Act. A copy of the FOIPP Act can be found here:

https://www.bclaws.gov.bc.ca/civix/document/id/complete/statreg/96165_00 We have noted on the records disclosed to you the sections of the FOIPP Act we relied on to sever the information.

Thank you for your deposit of \$1609 for this request, received on August 12, 2024. The final charge for this request is very close to your deposit amount. We have calculated this amount as follows:

Locating and retrieving the records	6.5 hours, less the 3 free hours provided in the FOIPP Act = 3.5 hours @ \$30.00/hour	\$105.00
Producing the records from a computer program	50 hours @ \$30.00/hour	\$1500.00
Preparing records for disclosure	0.25 hour @ \$30.00/hour	\$7.50
Total		<hr/> \$1612.50
	Less deposit	\$1609.00
Amount owing		<hr/> \$3.50 <hr/>

As this charge is very close to your deposit, we consider the account for this request is settled.

If you are not satisfied with this response, you can apply to the Information and Privacy Commissioner for a review of this response. You have 30 working days from receipt of this letter to request a review by writing to:

Office of the Information and Privacy
Commissioner for British Columbia
PO Box 9038, Stn. Prov. Govt.
Victoria, BC V8W 9A4
Facsimile: (250) 387-1696

If you request a review, please provide the Commissioner's office with a copy of this letter, a copy of your original request, and the reasons or grounds upon which you are requesting the review.

If you have any questions, please write or call our office at (250) 978-1502.

Sincerely,

Original signed by

Shauna Rasmussen
Manager, Information and Privacy
FOIPP Office