



# Operations Reports

Quarter Ended September 30, 2024



The Operations Reports provide details on the coastal ferry services delivered by BC Ferries during the reporting period, including the overall number of sailings provided by BC Ferries and its performance against CFSC minimums. (Please see the glossary at Section 6B for a further explanation of terms used in this document.)

It is important to note that some FY2024 numbers presented in this report may differ than those reported during the previous fiscal year. With amendments to the CFSC for PT6 (commencing FY2025,) round trips provided by alternative service (water taxi, tug & barge, etc.) are no longer included for the purpose of meeting core service levels. For comparative purposes, the FY2024 numbers in this report have been presented based on these new parameters. For example, the counts for round trips, AEQ and passenger in the operations summary in the previous FY2024 reports would have included alternative service. However those same counts presented in this report's operations summary (Section 1A) do not include alternative service. Similarly, capacity utilization and overload numbers presented in the FY2024 reports include alternative service but this report's numbers do not (Sections 1A, 4A and 4C.) Unless otherwise noted, any variances are immaterial.

For an understanding of key themes that emerged during the reporting period and the actions taken by BC Ferries in response, please refer to the Feedback and Engagement Report, available at <https://www.bcferrries.com/in-the-community/resources>.

## **Section 1: Operations Summary**

This report shows the total number of round trips BC Ferries delivered on each of the Designated Ferry Routes, inclusive of AEQs and passengers carried, vessel capacity utilization, tariff revenue and OTP.

## **Section 2: Performance Against CFSC Minimums**

This report includes the following:

- (a) A graphical representation of the number of actual and cancelled round trips in comparison to CFSC minimums, by route;
- (b) A summary of cancelled CFSC minimum round trips, inclusive of the number of cancellations of minimum required round trips for reasons permitted by the CFSC as well as any others that were not allowable under the CFSC;
- (c) An overview of the number of actual round trips provided in comparison to CFSC minimums, by route;
- (d) A fiscal year to date summary of all cancelled round trips, inclusive of cancellations that are above the daily minimums;
- (e) A fiscal year to date number of actual round trips provided in comparison to the estimated (budgeted) proportion of round trips required to meet annual CFSC minimums;
- (f) A summary noting the cumulative and consecutive number of days for which CFSC minimum round trips were missed; and
- (g) The number of round trips provided by alternative service (water taxi, tug & barge, etc.), typically used to mitigate the impacts of service reduced below CFSC minimums

## **Section 3: Performance Against Scheduled Sailings**

This report includes the following:

- (a) A summary of the number of scheduled sailings by route in comparison to the number of actual sailings provided;
- (b) A summary of the reasons for cancelled scheduled sailings, by route, for the reporting period; and
- (c) A fiscal year to date summary of the reasons for cancelled scheduled sailings, by route.

## **Section 4: On-time Performance and Overloads**

This report includes the following:

- (a) A table and charts reviewing OTP, for the quarter;
- (b) A table and charts reviewing OTP, year to date; and
- (c) A summary of the number of overloaded sailings by route, by quarter and fiscal year to date.

## **Section 5: Financials**

This report includes the following:

- (a) The total number of senior passengers carried on each Designated Ferry Route and the associated foregone revenues resulting from the Senior Discount;
- (b) The amount of ferry transportation fees paid by the Province for the reporting period, and a calculation of any amounts owing by the Province to BC Ferries for Goods and Services Tax on Route 13; and
- (c) An accounting of any penalties under the CFSC.

## **Section 6: Notes and Glossary**

Notes to the operations reports and a glossary of terms, abbreviations and acronyms used in this document.

In Q2 Fiscal 2025, BC Ferries delivered more than 24,500 sailing round trips and carried almost 131,000 more vehicle equivalents and almost 176,000 more passengers than the same period last year. This was accomplished while sailing over 200 more roundtrips than this quarter last year, improving overall on time performance (+0.6%) and reducing the number of cancelled sailings by almost a quarter (22.0%).

Despite that progress, mechanical issues on the major routes accounted for a significant amount (49.9%) of all sailing cancellations in Q2. The majority of these can be attributed to the propeller issues facing the 60-year-old Queen of New Westminster, which has taken it out of service for approximately six months. In a time of rising passenger and vehicle demand, the significant impact of these cancellations and the lack of resiliency on the major routes has meant an increasing number of sailings overloaded (335 more major route sailings, or +1.2%). This evidence speaks to the critical need for the five new major vessels BC Ferries is seeking to build, including the 5th vessel in particular that will add resiliency and capacity to the fleet to be better responsive to the expectations and public interest of customers.

More positively, there were no cancellations on the major routes due to crew-related issues in this quarter. In fact, across the coastal ferry system, crewing accounted for only 7.8% (31) of all cancelled sailings. This is evidence of continued progress in BC Ferries' efforts to attract and retain mariners, and stabilize the workforce to give customers greater certainty about when they will sail.

This quarter, BC Ferries once again surpassed the contract minimums on almost all of the routes, including 835.5 round trips on the major routes, and continued to deliver an essential public service for customers and the communities we serve.



# Section 1

## Operations Summary



# Section 1A - Quarter Ended September 30, 2024



## Q2 Operations Summary Report

	Actual Round Trips	AEQ Capacity Provided	AEQ Carried (FY25)	Capacity Utilization (FY25)	AEQ Carried (FY24)	Capacity Utilization (FY24)	AEQ Growth	AEQ Tariff Revenue (FY25)	AEQ Tariff Revenue (FY24)	AEQ Tariff Revenue Growth
<b>☐ Majors</b>	<b>4,027.5</b>	<b>2,527,011</b>	<b>2,116,052</b>	<b>83.7%</b>	<b>2,021,011</b>	<b>84.9%</b>	<b>95,040</b>	<b>\$144,973,389</b>	<b>\$131,917,509</b>	<b>\$13,055,880</b>
01 Tsawwassen - Swartz Bay	1,357.0	883,284	823,186	93.2%	790,919	91.3%	32,267	\$63,951,595	\$58,261,793	\$5,689,802
02 Horseshoe Bay - Nanaimo	764.0	470,994	417,165	88.6%	404,978	88.6%	12,187	\$32,067,704	\$30,273,489	\$1,794,215
03 Horseshoe Bay - Langdale	1,058.5	654,653	433,294	66.2%	409,862	72.6%	23,431	\$12,761,260	\$11,259,265	\$1,501,995
30 Nanaimo - Tsawwassen	848.0	518,080	442,408	85.4%	415,253	84.2%	27,155	\$36,192,830	\$32,122,962	\$4,069,868
<b>☐ Minors</b>	<b>20,313.5</b>	<b>2,200,207</b>	<b>1,388,259</b>	<b>63.1%</b>	<b>1,352,735</b>	<b>61.6%</b>	<b>35,524</b>	<b>\$22,698,503</b>	<b>\$21,336,743</b>	<b>\$1,361,760</b>
04 Swartz Bay - Fulford Harbour	907.0	165,074	108,180	65.5%	104,037	63.4%	4,143	\$1,439,727	\$1,329,409	\$110,318
05 Swartz Bay - Southern Gulf Islands	929.0	237,008	101,419	42.8%	99,595	42.2%	1,824	\$1,449,652	\$1,371,367	\$78,285
06 Crofton - Vesuvius	1,192.0	150,192	95,814	63.8%	89,213	60.6%	6,601	\$1,291,902	\$1,169,545	\$122,357
07 Earls Cove - Saltery Bay	735.0	164,640	88,530	53.8%	85,718	52.4%	2,812	\$2,160,156	\$2,012,207	\$147,949
08 Horseshoe Bay - Snug Cove	1,383.5	240,729	171,314	71.2%	167,263	69.1%	4,051	\$2,150,199	\$1,998,346	\$151,853
09 Tsawwassen - Southern Gulf Islands	397.0	131,652	93,477	71.0%	93,744	71.1%	-267	\$4,834,655	\$4,653,689	\$180,966
12 Brentwood Bay - Mill Bay	814.0	30,932	30,506	98.6%	28,966	94.9%	1,540	\$409,437	\$384,277	\$25,160
13 Langdale - Gambier Island - Keats Landing	1,384.0							(\$745)	(\$832)	\$87
17 Little River - Powell River	366.0	101,016	72,472	71.7%	70,501	69.8%	1,971	\$3,184,827	\$2,940,453	\$244,374
18 Powell River - Blubber Bay	781.0	73,414	36,117	49.2%	35,115	48.3%	1,002	\$323,600	\$307,588	\$16,012
19 Nanaimo Harbour - Gabriola	2,070.0	194,580	138,368	71.1%	137,484	70.6%	884	\$1,313,798	\$1,253,644	\$60,154
20 Chemainus - Thetis - Penelakut	932.0	48,464	29,885	61.7%	28,928	59.8%	957	\$256,768	\$239,090	\$17,678
21 Buckley Bay - Denman West	1,988.0	160,824	115,546	71.8%	113,404	70.0%	2,142	\$960,101	\$903,692	\$56,409
22 Denman East - Hornby Island	1,138.0	100,144	64,297	64.2%	60,235	60.3%	4,062	\$562,301	\$516,428	\$45,873
23 Campbell River - Quathiaski Cove	2,555.0	240,170	156,771	65.3%	155,399	64.9%	1,372	\$1,417,681	\$1,360,690	\$56,991
24 Heriot Bay - Whaletown	606.0	31,512	26,373	83.7%	24,981	81.6%	1,392	\$290,094	\$261,921	\$28,173
25 Port McNeill - Alert Bay - Sointula	992.0	93,248	39,627	42.5%	38,209	40.7%	1,419	\$456,820	\$443,858	\$12,962
26 Skidegate - Alliford Bay	1,144.0	36,608	19,568	53.5%	19,946	54.5%	-379	\$197,530	\$191,371	\$6,159
<b>☐ North</b>	<b>170.0</b>	<b>27,428</b>	<b>22,509</b>	<b>82.1%</b>	<b>22,224</b>	<b>82.1%</b>	<b>285</b>	<b>\$5,636,033</b>	<b>\$5,503,526</b>	<b>\$132,507</b>
10 Port Hardy - Prince Rupert	46.0	10,496	8,812	84.0%	8,929	85.1%	-117	\$3,023,867	\$3,004,501	\$19,366
11 Prince Rupert - Skidegate	78.0	13,712	11,756	85.7%	11,413	84.1%	344	\$2,010,073	\$1,922,451	\$87,622
28 Port Hardy - Central Coast	46.0	3,220	1,941	60.3%	1,883	62.6%	58	\$602,093	\$576,574	\$25,519
<b>Total</b>	<b>24,511.0</b>	<b>4,754,646</b>	<b>3,526,819</b>	<b>74.2%</b>	<b>3,395,970</b>	<b>73.8%</b>	<b>130,849</b>	<b>\$173,307,925</b>	<b>\$158,757,778</b>	<b>\$14,550,147</b>

Obligation Deferred (Settled)

\$0

\$0

**Total Vehicle Fare Revenue**

**\$173,307,925**

**\$158,757,778**

# Section 1A - Quarter Ended September 30, 2024



## Q2 Operations Summary Report

## % Sailings Within 10 Minutes

	Passengers (FY25)	Passengers (FY24)	Passenger Growth	Passenger Tariff Revenue (FY25)	Passenger Tariff Revenue (FY24)	Passenger Tariff Revenue Growth	FY23	Q2 FY24	FY25
<b>Major</b>	<b>5,092,003</b>	<b>4,962,811</b>	<b>129,192</b>	<b>\$71,666,872</b>	<b>\$69,053,355</b>	<b>\$2,613,517</b>	<b>72.6%</b>	<b>63.8%</b>	<b>68.2%</b>
01 Tsawwassen - Swartz Bay	2,246,227	2,184,720	61,507	\$36,731,816	\$35,247,787	\$1,484,029	79.5%	71.3%	74.0%
02 Horseshoe Bay - Nanaimo	1,051,710	1,060,773	-9,063	\$16,726,072	\$16,851,576	(\$125,504)	71.4%	63.2%	56.3%
03 Horseshoe Bay - Langdale	941,862	903,252	38,610	\$4,990,656	\$4,789,626	\$201,030	71.6%	58.9%	80.2%
30 Nanaimo - Tsawwassen	852,204	814,066	38,138	\$13,218,328	\$12,164,366	\$1,053,962	63.1%	57.5%	54.8%
<b>Minor</b>	<b>2,802,201</b>	<b>2,755,319</b>	<b>46,882</b>	<b>\$13,327,603</b>	<b>\$12,718,342</b>	<b>\$609,261</b>	<b>81.4%</b>	<b>78.4%</b>	<b>78.4%</b>
04 Swartz Bay - Fulford Harbour	202,064	195,240	6,824	\$909,915	\$855,225	\$54,690	89.0%	79.4%	75.2%
05 Swartz Bay - Southern Gulf Islands	169,962	168,103	1,859	\$730,841	\$704,562	\$26,279	63.8%	66.4%	56.2%
06 Crofton - Vesuvius	167,672	159,040	8,632	\$665,785	\$609,331	\$56,454	79.1%	84.2%	75.8%
07 Earls Cove - Saltery Bay	161,242	157,635	3,607	\$955,727	\$898,980	\$56,747	78.5%	74.5%	77.9%
08 Horseshoe Bay - Snug Cove	426,313	410,397	15,916	\$1,636,045	\$1,499,490	\$136,555	61.0%	55.1%	49.4%
09 Tsawwassen - Southern Gulf Islands	244,816	246,645	-1,829	\$2,794,411	\$2,736,118	\$58,293	65.1%	66.5%	52.7%
12 Brentwood Bay - Mill Bay	63,040	61,961	1,079	\$326,198	\$292,961	\$33,237	73.0%	51.0%	90.2%
13 Langdale - Gambier Island - Keats Landing	17,079	17,150	-71	\$71,606	\$70,156	\$1,450	99.0%	99.5%	98.7%
17 Little River - Powell River	146,918	142,807	4,111	\$1,558,040	\$1,487,788	\$70,252	85.0%	71.3%	82.8%
18 Powell River - Blubber Bay	58,563	57,170	1,393	\$180,386	\$169,710	\$10,676	87.7%	83.2%	90.4%
19 Nanaimo Harbour - Gabriola	265,697	263,334	2,363	\$815,186	\$793,267	\$21,919	87.6%	78.1%	71.6%
20 Chemainus - Thetis - Penelakut	70,175	70,454	-279	\$168,484	\$167,792	\$692	72.5%	71.0%	68.6%
21 Buckley Bay - Denman West	217,265	218,511	-1,246	\$626,267	\$612,553	\$13,714	95.9%	97.5%	98.3%
22 Denman East - Hornby Island	128,454	124,254	4,200	\$418,416	\$409,206	\$9,210	95.6%	88.8%	94.6%
23 Campbell River - Quathiaski Cove	297,520	296,935	585	\$860,480	\$831,286	\$29,194	83.6%	82.7%	89.0%
24 Heriot Bay - Whaletown	45,988	44,163	1,825	\$173,229	\$157,768	\$15,461	66.5%	48.7%	69.6%
25 Port McNeill - Alert Bay - Sointula	82,874	82,806	68	\$319,710	\$301,755	\$17,955	72.1%	73.0%	62.5%
26 Skidegate - Alliford Bay	36,559	38,714	-2,155	\$116,877	\$120,394	(\$3,517)	97.5%	97.0%	96.1%
<b>North</b>	<b>48,257</b>	<b>48,567</b>	<b>-310</b>	<b>\$4,431,121</b>	<b>\$4,439,896</b>	<b>(\$8,775)</b>	<b>75.4%</b>	<b>82.6%</b>	<b>82.8%</b>
10 Port Hardy - Prince Rupert	19,956	21,034	-1,078	\$2,897,155	\$2,975,372	(\$78,217)	69.9%	79.5%	71.2%
11 Prince Rupert - Skidegate	23,768	23,153	615	\$890,421	\$842,831	\$47,590	89.6%	87.7%	94.9%
28 Port Hardy - Central Coast	4,533	4,380	153	\$643,545	\$621,693	\$21,852	68.9%	80.9%	85.0%
<b>Total</b>	<b>7,942,461</b>	<b>7,766,697</b>	<b>175,764</b>	<b>\$89,425,596</b>	<b>\$86,211,593</b>	<b>\$3,214,003</b>	<b>80.0%</b>	<b>76.3%</b>	<b>76.9%</b>

Obligation Deferred (Settled)

**Total Passenger Fare Revenue**

**Total Vehicle & Passenger Fare Revenue per Financial Statements**

\$0

\$0

\$89,425,596

\$86,211,593

\$262,733,521

\$244,969,371



## Section 2

Performance Against CFSC  
Minimums





# Section 2A - Quarter Ended September 30, 2024



Q2 Actual Round Trips

**24.5K**

FY24: 24.2K

Q2 Cancelled Round Trips

**187.0**

FY24: 247.0

Q2 Scheduled Round Trips

**24.7K**

FY24: 24.5K

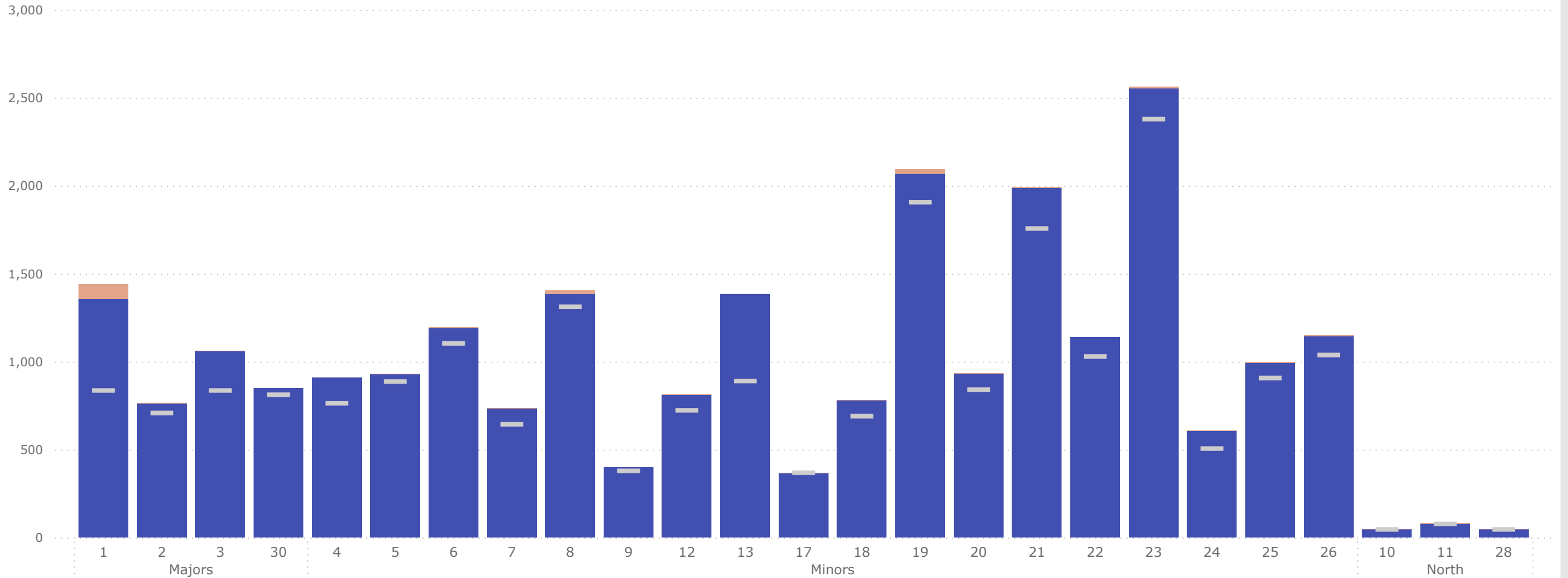
Q2 Scheduled Round Trips Cancelled

**0.8%**

FY24: 1.0%

Q2 Actual & Cancelled Round Trips versus Minimum (Daily) Core Service Levels

● Actual Round Trips ● Cancelled Round Trips — Sum of Daily Min



# Section 2B - Quarter Ended September 30, 2024



## Q2 Actual Round Trips

**24.5K**

FY24: 24.2K

## Q2 Cancelled Round Trips

**187.0**

FY24: 247.0

## Q2 Scheduled Round Trips

**24.7K**

FY24: 24.5K

## Q2 Scheduled Round Trips Cancelled

**0.8%**

FY24: 1.0%

### Q2 Cancellations of Minimum (Daily) Round Trips by Route

	Emergency	Safety	Terminal (Dock)	Allowable			Weather	Total	Crew	Not Allowable		Total	Total
				Terminal (Mech)	Vessel (Mtce)	Vessel (Mech)				Traffic	Other		
<b>Major</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>1.5</b>	<b>0.0</b>	<b>1.5</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>1.5</b>
01 Tsawwassen - Swartz Bay	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
02 Horseshoe Bay - Nanaimo	0.0	0.0	0.0	0.0	0.0	1.5	0.0	1.5	0.0	0.0	0.0	0.0	1.5
03 Horseshoe Bay - Langdale	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
30 Nanaimo - Tsawwassen	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
<b>Minor</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>12.0</b>	<b>13.0</b>	<b>25.0</b>	<b>5.0</b>	<b>0.0</b>	<b>0.0</b>	<b>5.0</b>	<b>30.0</b>
04 Swartz Bay - Fulford Harbour	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
05 Swartz Bay - Southern Gulf Islands	0.0	0.0	0.0	0.0	0.0	1.0	0.0	1.0	0.0	0.0	0.0	0.0	1.0
06 Crofton - Vesuvius	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
07 Earls Cove - Saltery Bay	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
08 Horseshoe Bay - Snug Cove	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
09 Tsawwassen - Southern Gulf Islands	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
12 Brentwood Bay - Mill Bay	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
13 Langdale - Gambier Island - Keats Landing	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
17 Little River - Powell River	0.0	0.0	0.0	0.0	0.0	0.0	2.0	2.0	0.0	0.0	0.0	0.0	2.0
18 Powell River - Blubber Bay	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
19 Nanaimo Harbour - Gabriola	0.0	0.0	0.0	0.0	0.0	11.0	0.0	11.0	0.0	0.0	0.0	0.0	11.0
20 Chemainus - Thetis - Penelakut	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
21 Buckley Bay - Denman West	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
22 Denman East - Hornby Island	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
23 Campbell River - Quathiaski Cove	0.0	0.0	0.0	0.0	0.0	0.0	5.0	5.0	0.0	0.0	0.0	0.0	5.0
24 Heriot Bay - Whaletown	0.0	0.0	0.0	0.0	0.0	0.0	2.0	2.0	0.0	0.0	0.0	0.0	2.0
25 Port McNeill - Alert Bay - Sointula	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	5.0	0.0	0.0	5.0	5.0
26 Skidegate - Alliford Bay	0.0	0.0	0.0	0.0	0.0	0.0	4.0	4.0	0.0	0.0	0.0	0.0	4.0
<b>North</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>
10 Port Hardy - Prince Rupert	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
11 Prince Rupert - Skidegate	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
28 Port Hardy - Central Coast	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
<b>Total</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>13.5</b>	<b>13.0</b>	<b>26.5</b>	<b>5.0</b>	<b>0.0</b>	<b>0.0</b>	<b>5.0</b>	<b>31.5</b>

# Section 2C - Quarter Ended September 30, 2024



## Q2 Actual Round Trips

# 24.5K

CFSC (Daily) Minimum: 21.5K

## Q2 Actual Round Trips

# 24.5K

Estimated Proportion of (Annual) Minimums: 23.7K

### Q2 Actual Round Trips & Variance Against Minimum (Daily) Core Service Levels by Route

### Q2 Allowable Cancellations

	FY24			Q2			FY25
	Actual Round Trips	CFSC Min	CFSC Variance	Actual Round Trips	CFSC Min	CFSC Variance	
<b>☐ Majors</b>	<b>3,809.5</b>	<b>3,059.0</b>	<b>750.5</b>	<b>4,027.5</b>	<b>3,192.0</b>	<b>835.5</b>	<b>1.5</b>
01 Tsawwassen - Swartz Bay	1,338.0	836.0	502.0	1,357.0	836.0	521.0	0.0
02 Horseshoe Bay - Nanaimo	738.0	708.0	30.0	764.0	708.0	56.0	1.5
03 Horseshoe Bay - Langdale	912.5	703.0	209.5	1,058.5	836.0	222.5	0.0
30 Nanaimo - Tsawwassen	821.0	812.0	9.0	848.0	812.0	36.0	0.0
<b>☐ Minors</b>	<b>20,258.0</b>	<b>15,521.5</b>	<b>4,736.5</b>	<b>20,313.5</b>	<b>18,125.0</b>	<b>2,188.5</b>	<b>25.0</b>
04 Swartz Bay - Fulford Harbour	902.0	641.0	261.0	907.0	763.0	144.0	0.0
05 Swartz Bay - Southern Gulf Islands	925.0	888.0	37.0	929.0	887.0	42.0	1.0
06 Crofton - Vesuvius	1,168.0	1,095.0	73.0	1,192.0	1,104.0	88.0	0.0
07 Earls Cove - Saltery Bay	730.0	552.0	178.0	735.0	644.0	91.0	0.0
08 Horseshoe Bay - Snug Cove	1,391.0	1,292.5	98.5	1,383.5	1,312.5	71.0	0.0
09 Tsawwassen - Southern Gulf Islands	399.0	280.0	119.0	397.0	379.0	18.0	0.0
12 Brentwood Bay - Mill Bay	803.0	723.0	80.0	814.0	723.0	91.0	0.0
13 Langdale - Gambier Island - Keats Landing	1,378.0	880.0	498.0	1,384.0	890.0	494.0	0.0
17 Little River - Powell River	366.0	350.0	16.0	366.0	368.0	-2.0	2.0
18 Powell River - Blubber Bay	773.0	624.0	149.0	781.0	690.0	91.0	0.0
19 Nanaimo Harbour - Gabriola	2,073.0	1,208.0	865.0	2,070.0	1,906.5	163.5	11.0
20 Chemainus - Thetis - Penelakut	931.0	841.0	90.0	932.0	841.0	91.0	0.0
21 Buckley Bay - Denman West	2,004.5	1,381.0	623.5	1,988.0	1,757.0	231.0	0.0
22 Denman East - Hornby Island	1,135.5	1,001.0	134.5	1,138.0	1,030.0	108.0	0.0
23 Campbell River - Quathiaski Cove	2,548.0	1,476.0	1,072.0	2,555.0	2,379.0	176.0	5.0
24 Heriot Bay - Whaletown	589.0	450.0	139.0	606.0	506.0	100.0	2.0
25 Port McNeill - Alert Bay - Sointula	999.0	907.0	92.0	992.0	907.0	85.0	0.0
26 Skidegate - Alliford Bay	1,143.0	932.0	211.0	1,144.0	1,038.0	106.0	4.0
<b>☐ North</b>	<b>166.0</b>	<b>150.5</b>	<b>15.5</b>	<b>170.0</b>	<b>169.0</b>	<b>1.0</b>	<b>0.0</b>
10 Port Hardy - Prince Rupert	46.0	46.0	0.0	46.0	46.0	0.0	0.0
11 Prince Rupert - Skidegate	77.0	58.0	19.0	78.0	77.0	1.0	0.0
28 Port Hardy - Central Coast	43.0	46.5	-3.5	46.0	46.0	0.0	0.0
<b>Total</b>	<b>24,233.5</b>	<b>18,731.0</b>	<b>5,502.5</b>	<b>24,511.0</b>	<b>21,486.0</b>	<b>3,025.0</b>	<b>26.5</b>

# Section 2D - Fiscal Year to Date Ended September 30, 2024



## YTD Actual Round Trips

**47.2K**

FY24: 46.7K

## YTD Cancelled Round Trips

**384.0**

FY24: 561.0

## YTD Scheduled Round Trips

**47.6K**

FY24: 47.3K

## YTD Scheduled Round Trips Cancelled

**0.8%**

FY24: 1.2%

## YTD All Round Trip Cancellations by Route

	Emergency	Safety	Terminal (Dock)	Allowable			Weather	Total	Crew	Not Allowable		Total	Total
				Terminal (Mech)	Vessel (Mtce)	Vessel (Mech)				Traffic	Other		
<b>☐ Majors</b>	<b>2.5</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>97.0</b>	<b>2.0</b>	<b>101.5</b>	<b>0.0</b>	<b>1.0</b>	<b>4.0</b>	<b>5.0</b>	<b>106.5</b>
01 Tsawwassen - Swartz Bay	0.0	0.0	0.0	0.0	0.0	91.0	2.0	93.0	0.0	1.0	0.5	1.5	94.5
02 Horseshoe Bay - Nanaimo	2.0	0.0	0.0	0.0	0.0	3.0	0.0	5.0	0.0	0.0	2.5	2.5	7.5
03 Horseshoe Bay - Langdale	0.5	0.0	0.0	0.0	0.0	3.0	0.0	3.5	0.0	0.0	1.0	1.0	4.5
30 Nanaimo - Tsawwassen	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
<b>☐ Minors</b>	<b>3.0</b>	<b>2.0</b>	<b>32.0</b>	<b>3.0</b>	<b>0.0</b>	<b>110.5</b>	<b>48.5</b>	<b>199.0</b>	<b>39.0</b>	<b>19.0</b>	<b>14.0</b>	<b>72.0</b>	<b>271.0</b>
04 Swartz Bay - Fulford Harbour	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
05 Swartz Bay - Southern Gulf Islands	0.0	0.0	0.0	0.0	0.0	3.0	0.0	3.0	2.0	1.0	0.0	3.0	6.0
06 Crofton - Vesuvius	0.0	0.0	0.0	0.0	0.0	1.0	0.0	1.0	3.0	0.0	1.0	4.0	5.0
07 Earls Cove - Saltery Bay	0.0	0.0	0.0	1.0	0.0	0.0	0.0	1.0	0.0	0.0	0.0	0.0	1.0
08 Horseshoe Bay - Snug Cove	0.0	1.0	24.0	0.0	0.0	2.0	0.0	27.0	4.5	16.0	9.0	29.5	56.5
09 Tsawwassen - Southern Gulf Islands	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
12 Brentwood Bay - Mill Bay	0.0	0.0	0.0	0.0	0.0	0.0	1.0	1.0	9.0	0.0	1.0	10.0	11.0
13 Langdale - Gambier Island - Keats Landing	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
17 Little River - Powell River	0.0	0.0	0.0	0.0	0.0	0.0	2.0	2.0	0.0	0.0	0.0	0.0	2.0
18 Powell River - Blubber Bay	1.0	0.0	0.0	0.0	0.0	25.5	2.0	28.5	1.0	0.0	0.0	1.0	29.5
19 Nanaimo Harbour - Gabriola	2.0	1.0	8.0	0.0	0.0	23.5	0.0	34.5	5.5	2.0	0.0	7.5	42.0
20 Chemainus - Thetis - Penelakut	0.0	0.0	0.0	0.0	0.0	3.0	0.0	3.0	1.0	0.0	0.0	1.0	4.0
21 Buckley Bay - Denman West	0.0	0.0	0.0	2.0	0.0	31.5	0.0	33.5	0.0	0.0	0.0	0.0	33.5
22 Denman East - Hornby Island	0.0	0.0	0.0	0.0	0.0	15.0	3.0	18.0	1.0	0.0	0.0	1.0	19.0
23 Campbell River - Quathiaski Cove	0.0	0.0	0.0	0.0	0.0	4.0	28.5	32.5	4.0	0.0	1.0	5.0	37.5
24 Heriot Bay - Whaletown	0.0	0.0	0.0	0.0	0.0	2.0	7.0	9.0	1.0	0.0	0.0	1.0	10.0
25 Port McNeill - Alert Bay - Sointula	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	7.0	0.0	0.0	7.0	7.0
26 Skidegate - Alliford Bay	0.0	0.0	0.0	0.0	0.0	0.0	5.0	5.0	0.0	0.0	2.0	2.0	7.0
<b>☐ North</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>2.5</b>	<b>4.0</b>	<b>6.5</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>6.5</b>
10 Port Hardy - Prince Rupert	0.0	0.0	0.0	0.0	0.0	0.0	0.5	0.5	0.0	0.0	0.0	0.0	0.5
11 Prince Rupert - Skidegate	0.0	0.0	0.0	0.0	0.0	0.5	2.0	2.5	0.0	0.0	0.0	0.0	2.5
28 Port Hardy - Central Coast	0.0	0.0	0.0	0.0	0.0	2.0	1.5	3.5	0.0	0.0	0.0	0.0	3.5
<b>Total</b>	<b>5.5</b>	<b>2.0</b>	<b>32.0</b>	<b>3.0</b>	<b>0.0</b>	<b>210.0</b>	<b>54.5</b>	<b>307.0</b>	<b>39.0</b>	<b>20.0</b>	<b>18.0</b>	<b>77.0</b>	<b>384.0</b>

# Section 2E - Fiscal Year to Date Ended September 30, 2024



## YTD Actual Round Trips

# 47.2K

CFSC (Annual) Minimum: 41.3K

## YTD Actual Round Trips

# 47.2K

Estimated Proportion of (Annual) Minimums: 45.7K

## YTD Actual Round Trips versus Estimated Proportion of (Annual) Minimums by Route

	Actual Round Trips	Estimated Proportion of (Annual) Minimums	Variance	Allowable Round Trip Cancellations
<b>☐ Majors</b>	<b>7,496.0</b>	<b>6,926.0</b>	<b>570.0</b>	<b>2.0</b>
01 Tsawwassen - Swartz Bay	2,590.0	2,315.0	275.0	0.0
02 Horseshoe Bay - Nanaimo	1,506.0	1,402.0	104.0	2.0
03 Horseshoe Bay - Langdale	1,846.0	1,725.0	121.0	0.0
30 Nanaimo - Tsawwassen	1,554.0	1,484.0	70.0	0.0
<b>☐ Minors</b>	<b>39,491.0</b>	<b>38,523.0</b>	<b>968.0</b>	<b>108.5</b>
04 Swartz Bay - Fulford Harbour	1,633.0	1,580.0	53.0	0.0
05 Swartz Bay - Southern Gulf Islands	1,810.0	1,753.0	57.0	1.0
06 Crofton - Vesuvius	2,374.0	2,379.0	-5.0	0.0
07 Earls Cove - Saltery Bay	1,457.0	1,458.0	-1.0	0.0
08 Horseshoe Bay - Snug Cove	2,740.0	2,794.5	-54.5	18.5
09 Tsawwassen - Southern Gulf Islands	640.0	608.0	32.0	0.0
12 Brentwood Bay - Mill Bay	1,610.0	1,621.0	-11.0	0.0
13 Langdale - Gambier Island - Keats Landing	2,761.0	2,008.0	753.0	0.0
17 Little River - Powell River	730.0	732.0	-2.0	2.0
18 Powell River - Blubber Bay	1,490.0	1,513.0	-23.0	18.0
19 Nanaimo Harbour - Gabriola	4,125.0	4,157.5	-32.5	13.0
20 Chemainus - Thetis - Penelakut	1,852.0	1,856.0	-4.0	1.0
21 Buckley Bay - Denman West	3,576.5	3,373.0	203.5	13.5
22 Denman East - Hornby Island	2,228.5	2,210.0	18.5	9.5
23 Campbell River - Quathiaski Cove	5,061.5	5,098.0	-36.5	22.0
24 Heriot Bay - Whaletown	1,153.0	1,147.0	6.0	6.0
25 Port McNeill - Alert Bay - Sointula	1,980.0	1,987.0	-7.0	0.0
26 Skidegate - Alliford Bay	2,269.5	2,248.0	21.5	4.0
<b>☐ North</b>	<b>259.0</b>	<b>262.5</b>	<b>-3.5</b>	<b>2.0</b>
10 Port Hardy - Prince Rupert	74.0	73.5	0.5	0.0
11 Prince Rupert - Skidegate	128.0	126.0	2.0	0.0
28 Port Hardy - Central Coast	57.0	63.0	-6.0	2.0
<b>Total</b>	<b>47,246.0</b>	<b>45,711.5</b>	<b>1,534.5</b>	<b>112.5</b>

## YTD Performance Against Minimum (Daily) Core Service Levels for Days Missed

	Cumulative Days When Round Trips Missed (Allowed 30 Days per Route)	Highest Consecutive Days When Round Trips Missed (Allowed 20 Days per Route)
<input type="checkbox"/> <b>Majors</b>		
01 Tsawwassen - Swartz Bay	0	0
02 Horseshoe Bay - Nanaimo	2	1
03 Horseshoe Bay - Langdale	0	0
30 Nanaimo - Tsawwassen	0	0
<input type="checkbox"/> <b>Minors</b>		
04 Swartz Bay - Fulford Harbour	0	0
05 Swartz Bay - Southern Gulf Islands	1	1
06 Crofton - Vesuvius	0	0
07 Earls Cove - Saltery Bay	0	0
08 Horseshoe Bay - Snug Cove	4	2
09 Tsawwassen - Southern Gulf Islands	0	0
12 Brentwood Bay - Mill Bay	2	1
13 Langdale - Gambier Island - Keats Landing	0	0
17 Little River - Powell River	1	1
18 Powell River - Blubber Bay	4	3
19 Nanaimo Harbour - Gabriola	4	2
20 Chemainus - Thetis - Penelakut	1	1
21 Buckley Bay - Denman West	2	2
22 Denman East - Hornby Island	3	2
23 Campbell River - Quathiaski Cove	3	1
24 Heriot Bay - Whaletown	3	1
25 Port McNeill - Alert Bay - Sointula	2	1
26 Skidegate - Alliford Bay	1	1
<input type="checkbox"/> <b>North</b>		
10 Port Hardy - Prince Rupert	0	0
11 Prince Rupert - Skidegate	0	0
28 Port Hardy - Central Coast	12	8

# Section 2G - Quarter Ended September 30, 2024



## Q2 Actual Round Trips

**13.0**

FY24: 42.5

## YTD Actual Round Trips

**105.0**

FY24: 113.0

## Q2 Alternative Service Round Trips by Route

## YTD Round Trips

	Q2						YTD Round Trips	
	Sailed Round Trips	FY24 AEQ Carried	Passengers	Sailed Round Trips	FY25 AEQ Carried	Passengers	FY24	FY25
<b>☐ Majors</b>	<b>0.0</b>	<b>0</b>	<b>0</b>	<b>0.0</b>	<b>0</b>	<b>0</b>	<b>0.0</b>	<b>0.0</b>
01 Tsawwassen - Swartz Bay	0.0	0	0	0.0	0	0	0.0	0.0
02 Horseshoe Bay - Nanaimo	0.0	0	0	0.0	0	0	0.0	0.0
03 Horseshoe Bay - Langdale	0.0	0	0	0.0	0	0	0.0	0.0
30 Nanaimo - Tsawwassen	0.0	0	0	0.0	0	0	0.0	0.0
<b>☐ Minors</b>	<b>41.0</b>	<b>0</b>	<b>575</b>	<b>13.0</b>	<b>0</b>	<b>214</b>	<b>94.5</b>	<b>94.0</b>
04 Swartz Bay - Fulford Harbour	2.0	0	27	0.0	0	0	2.0	0.0
05 Swartz Bay - Southern Gulf Islands	0.0	0	0	0.0	0	0	0.0	0.0
06 Crofton - Vesuvius	35.5	0	479	0.0	0	0	43.5	0.0
07 Earls Cove - Saltery Bay	0.0	0	0	0.0	0	0	0.0	0.0
08 Horseshoe Bay - Snug Cove	2.5	0	60	0.0	0	0	46.0	26.5
09 Tsawwassen - Southern Gulf Islands	0.0	0	0	0.0	0	0	0.0	0.0
12 Brentwood Bay - Mill Bay	0.0	0	0	0.0	0	0	0.0	0.0
13 Langdale - Gambier Island - Keats Landing	0.0	0	0	0.0	0	0	0.0	0.0
17 Little River - Powell River	0.0	0	0	0.0	0	0	0.0	0.0
18 Powell River - Blubber Bay	0.0	0	0	0.0	0	0	0.0	44.5
19 Nanaimo Harbour - Gabriola	0.0	0	0	6.0	0	105	0.0	12.0
20 Chemainus - Thetis - Penelakut	1.0	0	9	1.0	0	9	1.0	5.0
21 Buckley Bay - Denman West	0.0	0	0	0.0	0	0	0.0	0.0
22 Denman East - Hornby Island	0.0	0	0	0.0	0	0	0.0	0.0
23 Campbell River - Quathiaski Cove	0.0	0	0	0.0	0	0	0.0	0.0
24 Heriot Bay - Whaletown	0.0	0	0	0.0	0	0	0.0	0.0
25 Port McNeill - Alert Bay - Sointula	0.0	0	0	6.0	0	100	0.0	6.0
26 Skidegate - Alliford Bay	0.0	0	0	0.0	0	0	2.0	0.0
<b>☐ North</b>	<b>1.5</b>	<b>105</b>	<b>112</b>	<b>0.0</b>	<b>116</b>	<b>122</b>	<b>18.5</b>	<b>11.0</b>
10 Port Hardy - Prince Rupert	0.0	0	0	0.0	0	0	0.0	0.0
11 Prince Rupert - Skidegate	0.0	0	0	0.0	0	0	0.0	0.0
28 Port Hardy - Central Coast	1.5	105	112	0.0	116	122	18.5	11.0
<b>Total</b>	<b>42.5</b>	<b>105</b>	<b>687</b>	<b>13.0</b>	<b>116</b>	<b>336</b>	<b>113.0</b>	<b>105.0</b>



## Section 3

Performance Against Scheduled  
Sailings





# Section 3A - Quarter Ended September 30, 2024



## Q2 Scheduled Sailings

**53.3K**

FY24: 52.8K

## Q2 Actual Sailings

**52.9K**

FY24: 52.3K

## YTD Scheduled Sailings

**102.9K**

FY24: 102.1K

## YTD Actual Sailings

**102.1K**

FY24: 101.0K

### Q2 Scheduled & Actual Sailings by Route

### YTD Totals

	Q2						YTD Totals			
	Scheduled Sailings	FY24 Actual Sailings	Variance	Scheduled Sailings	FY25 Actual Sailings	Variance	Scheduled Sailings	FY24 Actual Sailings	Scheduled Sailings	FY25 Actual Sailings
<b>☐ Majors</b>	<b>7,791</b>	<b>7,619</b>	<b>-172</b>	<b>8,232</b>	<b>8,055</b>	<b>-177</b>	<b>14,540</b>	<b>14,325</b>	<b>15,205</b>	<b>14,992</b>
01 Tsawwassen - Swartz Bay	2,784	2,676	-108	2,884	2,714	-170	5,072	4,939	5,369	5,180
02 Horseshoe Bay - Nanaimo	1,476	1,476	0	1,531	1,528	-3	2,975	2,970	3,027	3,012
03 Horseshoe Bay - Langdale	1,831	1,825	-6	2,121	2,117	-4	3,409	3,398	3,701	3,692
30 Nanaimo - Tsawwassen	1,700	1,642	-58	1,696	1,696	0	3,084	3,018	3,108	3,108
<b>☐ Minors</b>	<b>44,542</b>	<b>44,212</b>	<b>-330</b>	<b>44,556</b>	<b>44,345</b>	<b>-211</b>	<b>86,905</b>	<b>85,953</b>	<b>86,944</b>	<b>86,367</b>
04 Swartz Bay - Fulford Harbour	1,814	1,804	-10	1,814	1,814	0	3,256	3,240	3,266	3,266
05 Swartz Bay - Southern Gulf Islands	3,019	3,004	-15	3,039	3,019	-20	6,072	6,044	6,108	6,070
06 Crofton - Vesuvius	2,396	2,336	-60	2,392	2,384	-8	4,762	4,674	4,758	4,748
07 Earls Cove - Saltery Bay	1,472	1,460	-12	1,472	1,470	-2	2,914	2,896	2,916	2,914
08 Horseshoe Bay - Snug Cove	2,805	2,782	-23	2,809	2,767	-42	5,585	5,517	5,593	5,480
09 Tsawwassen - Southern Gulf Islands	1,982	1,975	-7	1,954	1,954	0	3,492	3,467	3,473	3,473
12 Brentwood Bay - Mill Bay	1,630	1,606	-24	1,630	1,628	-2	3,242	3,122	3,242	3,220
13 Langdale - Gambier Island - Keats Landing	2,927	2,926	-1	2,974	2,971	-3	5,829	5,828	5,893	5,890
17 Little River - Powell River	736	732	-4	736	732	-4	1,464	1,438	1,464	1,460
18 Powell River - Blubber Bay	1,564	1,546	-18	1,564	1,562	-2	3,030	3,000	3,039	2,980
19 Nanaimo Harbour - Gabriola	4,183	4,146	-37	4,196	4,140	-56	8,321	8,227	8,334	8,250
20 Chemainus - Thetis - Penelakut	2,866	2,860	-6	2,865	2,862	-3	5,708	5,669	5,700	5,687
21 Buckley Bay - Denman West	4,042	4,009	-33	3,990	3,976	-14	7,244	7,195	7,220	7,153
22 Denman East - Hornby Island	2,274	2,271	-3	2,276	2,276	0	4,543	4,495	4,495	4,457
23 Campbell River - Quathiaski Cove	5,120	5,096	-24	5,130	5,110	-20	10,193	10,008	10,198	10,123
24 Heriot Bay - Whaletown	1,204	1,178	-26	1,218	1,212	-6	2,311	2,260	2,326	2,306
25 Port McNeill - Alert Bay - Sointula	2,195	2,195	0	2,195	2,180	-15	4,366	4,354	4,366	4,351
26 Skidegate - Alliford Bay	2,313	2,286	-27	2,302	2,288	-14	4,573	4,519	4,553	4,539
<b>☐ North</b>	<b>455</b>	<b>449</b>	<b>-6</b>	<b>468</b>	<b>460</b>	<b>-8</b>	<b>699</b>	<b>693</b>	<b>744</b>	<b>728</b>
10 Port Hardy - Prince Rupert	185	185	0	186	184	-2	313	313	316	314
11 Prince Rupert - Skidegate	154	154	0	159	156	-3	246	246	261	256
28 Port Hardy - Central Coast	116	110	-6	123	120	-3	140	134	167	158
<b>Total</b>	<b>52,788</b>	<b>52,280</b>	<b>-508</b>	<b>53,256</b>	<b>52,860</b>	<b>-396</b>	<b>102,144</b>	<b>100,971</b>	<b>102,893</b>	<b>102,087</b>

# Section 3B - Quarter Ended September 30, 2024



## Q2 Actual Sailings

**52.9K**

FY24: 52.3K

## Q2 Cancelled Sailings

**396**

FY24: 508

## Q2 Scheduled Sailings

**53.3K**

FY24: 52.8K

## Q2 Scheduled Sailings Cancelled

**0.7%**

FY24: 1.0%

### Q2 Sailing Cancellations by Route

	Crew	Emergency	Safety	Terminal (Dock)	Terminal (Mech)	Vessel (Mtce)	Vessel (Mech)	Weather	Traffic	Other	Total
<b>☐ Majors</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>174</b>	<b>0</b>	<b>0</b>	<b>3</b>	<b>177</b>
01 Tsawwassen - Swartz Bay	0	0	0	0	0	0	169	0	0	1	170
02 Horseshoe Bay - Nanaimo	0	0	0	0	0	0	3	0	0	0	3
03 Horseshoe Bay - Langdale	0	0	0	0	0	0	2	0	0	2	4
30 Nanaimo - Tsawwassen	0	0	0	0	0	0	0	0	0	0	0
<b>☐ Minors</b>	<b>31</b>	<b>4</b>	<b>2</b>	<b>0</b>	<b>6</b>	<b>0</b>	<b>72</b>	<b>39</b>	<b>47</b>	<b>10</b>	<b>211</b>
04 Swartz Bay - Fulford Harbour	0	0	0	0	0	0	0	0	0	0	0
05 Swartz Bay - Southern Gulf Islands	0	0	0	0	0	0	7	0	13	0	20
06 Crofton - Vesuvius	6	0	0	0	0	0	2	0	0	0	8
07 Earls Cove - Saltery Bay	0	0	0	0	2	0	0	0	0	0	2
08 Horseshoe Bay - Snug Cove	4	0	2	0	0	0	0	0	30	6	42
09 Tsawwassen - Southern Gulf Islands	0	0	0	0	0	0	0	0	0	0	0
12 Brentwood Bay - Mill Bay	2	0	0	0	0	0	0	0	0	0	2
13 Langdale - Gambier Island - Keats Landing	0	0	0	0	0	0	0	3	0	0	3
17 Little River - Powell River	0	0	0	0	0	0	0	4	0	0	4
18 Powell River - Blubber Bay	0	0	0	0	0	0	0	2	0	0	2
19 Nanaimo Harbour - Gabriola	2	4	0	0	0	0	46	0	4	0	56
20 Chemainus - Thetis - Penelakut	0	0	0	0	0	0	3	0	0	0	3
21 Buckley Bay - Denman West	0	0	0	0	4	0	10	0	0	0	14
22 Denman East - Hornby Island	0	0	0	0	0	0	0	0	0	0	0
23 Campbell River - Quathiaski Cove	2	0	0	0	0	0	4	14	0	0	20
24 Heriot Bay - Whaletown	0	0	0	0	0	0	0	6	0	0	6
25 Port McNeill - Alert Bay - Sointula	15	0	0	0	0	0	0	0	0	0	15
26 Skidegate - Alliford Bay	0	0	0	0	0	0	0	10	0	4	14
<b>☐ North</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>7</b>	<b>0</b>	<b>0</b>	<b>8</b>
10 Port Hardy - Prince Rupert	0	0	0	0	0	0	0	2	0	0	2
11 Prince Rupert - Skidegate	0	0	0	0	0	0	1	2	0	0	3
28 Port Hardy - Central Coast	0	0	0	0	0	0	0	3	0	0	3
<b>Total</b>	<b>31</b>	<b>4</b>	<b>2</b>	<b>0</b>	<b>6</b>	<b>0</b>	<b>247</b>	<b>46</b>	<b>47</b>	<b>13</b>	<b>396</b>

# Section 3C - Fiscal Year to Date Ended September 30, 2024



## YTD Actual Sailings

**102.1K**

FY24: 101.0K

## YTD Cancelled Sailings

**806**

FY24: 1,173

## YTD Scheduled Sailings

**102.9K**

FY24: 102.1K

## YTD Scheduled Sailings Cancelled

**0.8%**

FY24: 1.1%

### YTD Sailing Cancellations by Route

	Crew	Emergency	Safety	Terminal (Dock)	Terminal (Mech)	Vessel (Mtce)	Vessel (Mech)	Weather	Traffic	Other	Total
<b>☐ Majors</b>	<b>0</b>	<b>5</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>194</b>	<b>4</b>	<b>2</b>	<b>8</b>	<b>213</b>
01 Tsawwassen - Swartz Bay	0	0	0	0	0	0	182	4	2	1	189
02 Horseshoe Bay - Nanaimo	0	4	0	0	0	0	6	0	0	5	15
03 Horseshoe Bay - Langdale	0	1	0	0	0	0	6	0	0	2	9
30 Nanaimo - Tsawwassen	0	0	0	0	0	0	0	0	0	0	0
<b>☐ Minors</b>	<b>87</b>	<b>6</b>	<b>4</b>	<b>64</b>	<b>6</b>	<b>0</b>	<b>229</b>	<b>100</b>	<b>53</b>	<b>28</b>	<b>577</b>
04 Swartz Bay - Fulford Harbour	0	0	0	0	0	0	0	0	0	0	0
05 Swartz Bay - Southern Gulf Islands	10	0	0	0	0	0	11	0	17	0	38
06 Crofton - Vesuvius	6	0	0	0	0	0	2	0	0	2	10
07 Earls Cove - Saltery Bay	0	0	0	0	2	0	0	0	0	0	2
08 Horseshoe Bay - Snug Cove	9	0	2	48	0	0	4	0	32	18	113
09 Tsawwassen - Southern Gulf Islands	0	0	0	0	0	0	0	0	0	0	0
12 Brentwood Bay - Mill Bay	18	0	0	0	0	0	0	2	0	2	22
13 Langdale - Gambier Island - Keats Landing	0	0	0	0	0	0	0	3	0	0	3
17 Little River - Powell River	0	0	0	0	0	0	0	4	0	0	4
18 Powell River - Blubber Bay	2	2	0	0	0	0	51	4	0	0	59
19 Nanaimo Harbour - Gabriola	11	4	2	16	0	0	47	0	4	0	84
20 Chemainus - Thetis - Penelakut	4	0	0	0	0	0	9	0	0	0	13
21 Buckley Bay - Denman West	0	0	0	0	4	0	63	0	0	0	67
22 Denman East - Hornby Island	2	0	0	0	0	0	30	6	0	0	38
23 Campbell River - Quathiaski Cove	8	0	0	0	0	0	8	57	0	2	75
24 Heriot Bay - Whaletown	2	0	0	0	0	0	4	14	0	0	20
25 Port McNeill - Alert Bay - Sointula	15	0	0	0	0	0	0	0	0	0	15
26 Skidegate - Alliford Bay	0	0	0	0	0	0	0	10	0	4	14
<b>☐ North</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>7</b>	<b>9</b>	<b>0</b>	<b>0</b>	<b>16</b>
10 Port Hardy - Prince Rupert	0	0	0	0	0	0	0	2	0	0	2
11 Prince Rupert - Skidegate	0	0	0	0	0	0	1	4	0	0	5
28 Port Hardy - Central Coast	0	0	0	0	0	0	6	3	0	0	9
<b>Total</b>	<b>87</b>	<b>11</b>	<b>4</b>	<b>64</b>	<b>6</b>	<b>0</b>	<b>430</b>	<b>113</b>	<b>55</b>	<b>36</b>	<b>806</b>



## Section 4

On Time Performance and  
Overloads



# Section 4A - Quarter Ended September 30, 2024



## Q2 On Time Sailings

40.6K

FY24: 39.9K

## Q2 Delayed Sailings

12.2K

FY24: 12.3K

## Q2 Actual Sailings

52.9K

FY24: 52.3K

## Q2 On Time Performance

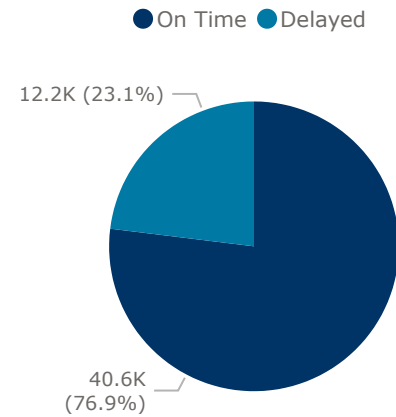
76.9%

FY24: 76.3%

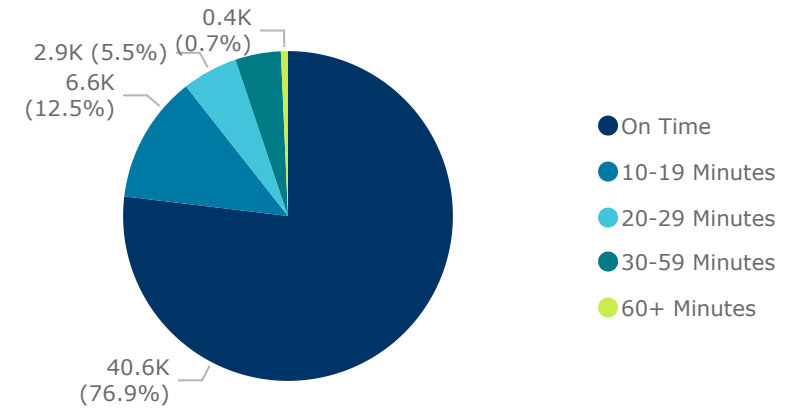
### Q2 On Time Performance by Route

	On Time Sailings	Delayed Sailings	On Time Performance
<b>Major</b>	<b>5,496</b>	<b>2,559</b>	<b>68.2%</b>
01 Tsawwassen - Swartz Bay	2,008	706	74.0%
02 Horseshoe Bay - Nanaimo	861	667	56.3%
03 Horseshoe Bay - Langdale	1,697	420	80.2%
30 Nanaimo - Tsawwassen	930	766	54.8%
<b>Minor</b>	<b>34,771</b>	<b>9,574</b>	<b>78.4%</b>
04 Swartz Bay - Fulford Harbour	1,365	449	75.2%
05 Swartz Bay - Southern Gulf Islands	1,696	1,323	56.2%
06 Crofton - Vesuvius	1,808	576	75.8%
07 Earls Cove - Saltery Bay	1,145	325	77.9%
08 Horseshoe Bay - Snug Cove	1,368	1,399	49.4%
09 Tsawwassen - Southern Gulf Islands	1,030	924	52.7%
12 Brentwood Bay - Mill Bay	1,469	159	90.2%
13 Langdale - Gambier Island - Keats Landing	2,932	39	98.7%
17 Little River - Powell River	606	126	82.8%
18 Powell River - Blubber Bay	1,412	150	90.4%
19 Nanaimo Harbour - Gabriola	2,963	1,177	71.6%
20 Chemainus - Thetis - Penelakut	1,964	898	68.6%
21 Buckley Bay - Denman West	3,908	68	98.3%
22 Denman East - Hornby Island	2,152	124	94.6%
23 Campbell River - Quathiaski Cove	4,548	562	89.0%
24 Heriot Bay - Whaletown	844	368	69.6%
25 Port McNeill - Alert Bay - Sointula	1,363	817	62.5%
26 Skidegate - Alliford Bay	2,198	90	96.1%
<b>North</b>	<b>381</b>	<b>79</b>	<b>82.8%</b>
10 Port Hardy - Prince Rupert	131	53	71.2%
11 Prince Rupert - Skidegate	148	8	94.9%
28 Port Hardy - Central Coast	102	18	85.0%
<b>Total</b>	<b>40,648</b>	<b>12,212</b>	<b>76.9%</b>

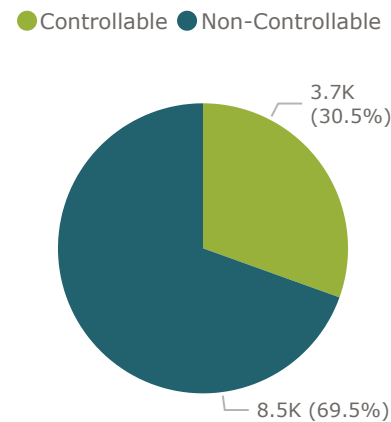
### Q2 On Time Performance



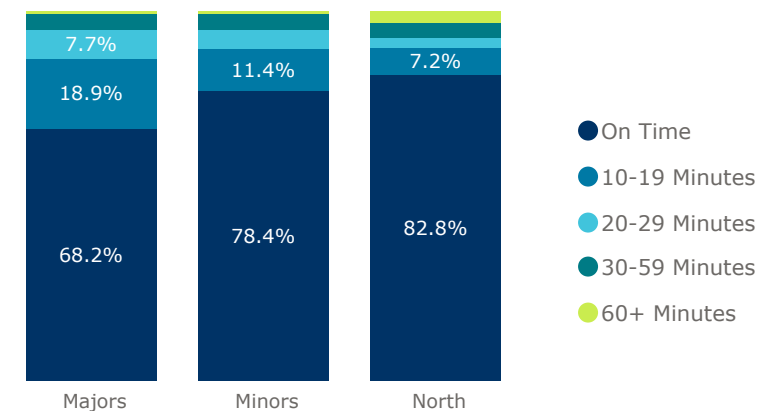
### Q2 On Time Performance & Delay Duration



### Q2 Delay Controllability



### Q2 Duration of Delays by Route Grouping



# Section 4B - Fiscal Year to Date Ended September 30, 2024



## YTD On Time Sailings

**81.0K**

FY24: 79.4K

## YTD Delayed Sailings

**21.1K**

FY24: 21.5K

## YTD Actual Sailings

**102.1K**

FY24: 101.0K

## YTD On Time Performance

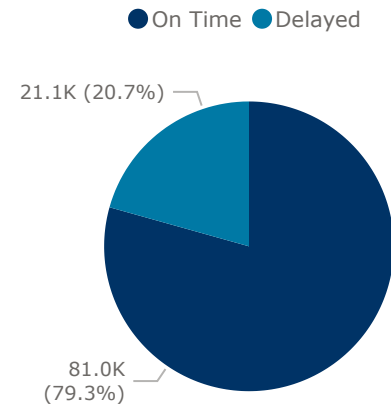
**79.3%**

FY24: 78.6%

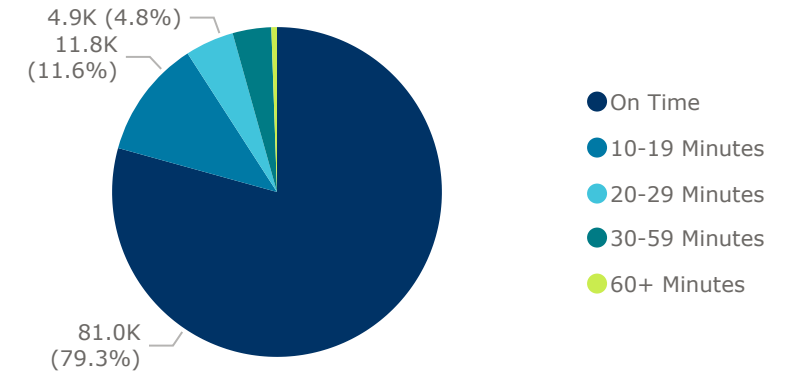
### YTD On Time Performance by Route

	On Time Sailings	Delayed Sailings	On Time Performance
<b>Major</b>	<b>10,198</b>	<b>4,794</b>	<b>68.0%</b>
01 Tsawwassen - Swartz Bay	4,133	1,047	79.8%
02 Horseshoe Bay - Nanaimo	1,754	1,258	58.2%
03 Horseshoe Bay - Langdale	2,600	1,092	70.4%
30 Nanaimo - Tsawwassen	1,711	1,397	55.1%
<b>Minor</b>	<b>70,178</b>	<b>16,189</b>	<b>81.3%</b>
04 Swartz Bay - Fulford Harbour	2,699	567	82.6%
05 Swartz Bay - Southern Gulf Islands	3,668	2,402	60.4%
06 Crofton - Vesuvius	3,787	961	79.8%
07 Earls Cove - Saltery Bay	2,408	506	82.6%
08 Horseshoe Bay - Snug Cove	2,992	2,488	54.6%
09 Tsawwassen - Southern Gulf Islands	2,029	1,444	58.4%
12 Brentwood Bay - Mill Bay	2,900	320	90.1%
13 Langdale - Gambier Island - Keats Landing	5,834	56	99.0%
17 Little River - Powell River	1,214	246	83.2%
18 Powell River - Blubber Bay	2,740	240	91.9%
19 Nanaimo Harbour - Gabriola	6,348	1,902	76.9%
20 Chemainus - Thetis - Penelakut	4,264	1,423	75.0%
21 Buckley Bay - Denman West	6,986	167	97.7%
22 Denman East - Hornby Island	4,215	242	94.6%
23 Campbell River - Quathiaski Cove	8,866	1,257	87.6%
24 Heriot Bay - Whaletown	1,738	568	75.4%
25 Port McNeill - Alert Bay - Sointula	3,096	1,255	71.2%
26 Skidegate - Alliford Bay	4,394	145	96.8%
<b>North</b>	<b>576</b>	<b>152</b>	<b>79.1%</b>
10 Port Hardy - Prince Rupert	218	96	69.4%
11 Prince Rupert - Skidegate	228	28	89.1%
28 Port Hardy - Central Coast	130	28	82.3%
<b>Total</b>	<b>80,952</b>	<b>21,135</b>	<b>79.3%</b>

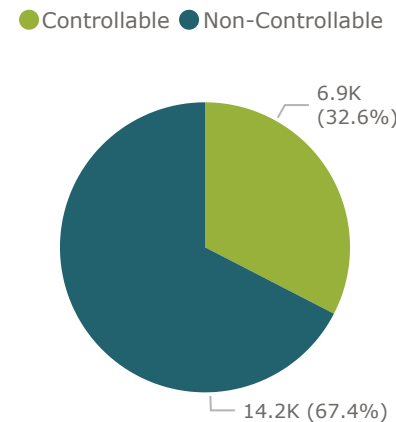
### YTD On Time Performance



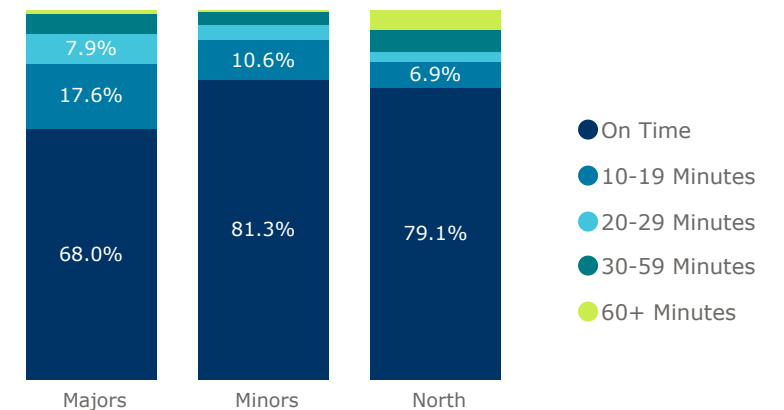
### YTD On Time Performance & Delay Duration



### YTD Delay Controllability



### YTD Duration of Delays by Route Grouping



# Section 4C - Quarter Ended September 30, 2024



## Q2 Sailings with Overloads

**12.1K**

FY24: 10.4K

## Q2 % of Overloaded Sailings

**24.3%**

FY24: 21.1%

## YTD Sailings with Overloads

**19.2K**

FY24: 17.9K

## YTD % of Overloaded Sailings

**19.9%**

FY24: 18.8%

### Q2 Sailings with Overloads by Route

### YTD Totals

	Q2				YTD Totals			
	FY24 Overloaded Sailings	% of Sailings	FY25 Overloaded Sailings	% of Sailings	FY24 Overloaded Sailings	% of Sailings	FY25 Overloaded Sailings	% of Sailings
<b>☐ Majors</b>	<b>4,157</b>	<b>54.6%</b>	<b>4,492</b>	<b>55.8%</b>	<b>7,125</b>	<b>49.7%</b>	<b>7,254</b>	<b>48.4%</b>
01 Tsawwassen - Swartz Bay	1,647	61.5%	1,788	65.9%	2,969	60.1%	2,816	54.4%
02 Horseshoe Bay - Nanaimo	969	65.7%	1,043	68.3%	1,513	50.9%	1,613	53.6%
03 Horseshoe Bay - Langdale	639	35.0%	667	31.5%	1,216	35.8%	1,306	35.4%
30 Nanaimo - Tsawwassen	902	54.9%	994	58.6%	1,427	47.3%	1,519	48.9%
<b>☐ Minors</b>	<b>6,254</b>	<b>15.1%</b>	<b>7,618</b>	<b>18.4%</b>	<b>10,728</b>	<b>13.4%</b>	<b>11,912</b>	<b>14.8%</b>
04 Swartz Bay - Fulford Harbour	138	7.6%	166	9.2%	403	12.4%	368	11.3%
05 Swartz Bay - Southern Gulf Islands	276	9.2%	282	9.3%	562	9.3%	573	9.4%
06 Crofton - Vesuvius	202	8.6%	317	13.3%	343	7.3%	463	9.8%
07 Earls Cove - Saltery Bay	150	10.3%	174	11.8%	166	5.7%	197	6.8%
08 Horseshoe Bay - Snug Cove	449	16.1%	497	18.0%	891	16.2%	821	15.0%
09 Tsawwassen - Southern Gulf Islands	62	3.1%	43	2.2%	96	2.8%	66	1.9%
12 Brentwood Bay - Mill Bay	965	60.1%	975	59.9%	1,596	51.1%	1,291	40.1%
17 Little River - Powell River	79	10.8%	112	15.3%	120	8.3%	159	10.9%
18 Powell River - Blubber Bay	35	2.3%	32	2.0%	70	2.3%	71	2.4%
19 Nanaimo Harbour - Gabriola	964	23.3%	1,124	27.1%	1,714	20.8%	1,947	23.6%
20 Chemainus - Thetis - Penelakut	199	7.0%	215	7.5%	379	6.7%	404	7.1%
21 Buckley Bay - Denman West	920	22.9%	1,316	33.1%	1,440	20.0%	1,863	26.0%
22 Denman East - Hornby Island	130	5.7%	209	9.2%	202	4.5%	254	5.7%
23 Campbell River - Quathiaski Cove	1,169	22.9%	1,485	29.1%	1,907	19.1%	2,377	23.5%
24 Heriot Bay - Whaletown	343	29.1%	440	36.3%	512	22.7%	698	30.3%
25 Port McNeill - Alert Bay - Sointula	20	0.9%	32	1.5%	34	0.8%	53	1.2%
26 Skidegate - Alliford Bay	153	6.7%	199	8.7%	293	6.5%	307	6.8%
<b>☐ North</b>	<b>0</b>	<b>0.0%</b>	<b>2</b>	<b>0.4%</b>	<b>0</b>	<b>0.0%</b>	<b>2</b>	<b>0.3%</b>
10 Port Hardy - Prince Rupert	0	0.0%	0	0.0%	0	0.0%	0	0.0%
11 Prince Rupert - Skidegate	0	0.0%	2	1.3%	0	0.0%	2	0.8%
28 Port Hardy - Central Coast	0	0.0%	0	0.0%	0	0.0%	0	0.0%
<b>Total</b>	<b>10,411</b>	<b>21.1%</b>	<b>12,112</b>	<b>24.3%</b>	<b>17,853</b>	<b>18.8%</b>	<b>19,168</b>	<b>19.9%</b>

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## Section 5

Financials

 **BC Ferries**

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# Section 5A - Quarter Ended September 30, 2024



## Q2 Monthly Senior Passengers & Discount Amount

	July		August		September		Total	
	Passengers	Amount	Passengers	Amount	Passengers	Amount	Passengers	Amount
<b>▣ Majors</b>	<b>107,395</b>	<b>\$1,988,944</b>	<b>102,687</b>	<b>\$1,901,383</b>	<b>88,748</b>	<b>\$1,647,982</b>	<b>298,830</b>	<b>\$5,538,309</b>
01 Tsawwassen - Swartz Bay	42,073	\$803,519	41,064	\$784,321	34,561	\$660,115	117,698	\$2,247,955
02 Horseshoe Bay - Nanaimo	25,980	\$496,082	24,014	\$458,537	23,899	\$456,361	73,893	\$1,410,980
03 Horseshoe Bay - Langdale	15,708	\$237,934	15,123	\$229,061	11,876	\$179,837	42,707	\$646,832
30 Nanaimo - Tsawwassen	23,634	\$451,409	22,486	\$429,464	18,412	\$351,669	64,532	\$1,232,542
<b>▣ Minors</b>	<b>70,717</b>	<b>\$815,846</b>	<b>66,073</b>	<b>\$767,506</b>	<b>54,323</b>	<b>\$622,747</b>	<b>191,113</b>	<b>\$2,206,099</b>
04 Swartz Bay - Fulford Harbour	3,907	\$46,298	3,620	\$42,897	3,388	\$40,148	10,915	\$129,343
05 Swartz Bay - Southern Gulf Islands	5,061	\$63,215	4,540	\$56,696	3,807	\$47,799	13,408	\$167,710
06 Crofton - Vesuvius	3,521	\$41,724	3,377	\$40,017	3,002	\$35,574	9,900	\$117,315
07 Earls Cove - Saltery Bay	2,391	\$35,626	2,351	\$35,030	2,285	\$34,047	7,027	\$104,703
08 Horseshoe Bay - Snug Cove	6,438	\$74,681	6,229	\$72,256	4,964	\$57,582	17,631	\$204,519
09 Tsawwassen - Southern Gulf Islands	9,647	\$134,856	9,743	\$136,386	5,953	\$81,138	25,343	\$352,380
12 Brentwood Bay - Mill Bay	4,680	\$35,334	4,133	\$31,204	3,910	\$29,521	12,723	\$96,059
13 Langdale - Gambier Island - Keats Landing	1,082	\$7,899	1,121	\$8,183	883	\$6,446	3,086	\$22,528
17 Little River - Powell River	5,346	\$79,923	5,316	\$79,474	4,308	\$64,405	14,970	\$223,802
18 Powell River - Blubber Bay	1,759	\$18,997	1,617	\$17,464	1,355	\$14,634	4,731	\$51,095
19 Nanaimo Harbour - Gabriola	7,676	\$82,901	6,863	\$74,120	6,132	\$66,226	20,671	\$223,247
20 Chemainus - Thetis - Penelakut	1,560	\$15,912	1,393	\$14,209	1,205	\$12,291	4,158	\$42,412
21 Buckley Bay - Denman West	5,314	\$52,343	4,733	\$46,620	4,125	\$40,631	14,172	\$139,594
22 Denman East - Hornby Island	1,991	\$19,611	1,722	\$16,962	1,151	\$11,337	4,864	\$47,910
23 Campbell River - Quathiaski Cove	6,974	\$68,694	6,256	\$61,622	5,319	\$52,392	18,549	\$182,708
24 Heriot Bay - Whaletown	794	\$9,210	673	\$7,807	624	\$7,238	2,091	\$24,255
25 Port McNeill - Alert Bay - Sointula	1,856	\$21,530	1,747	\$20,265	1,431	\$16,600	5,034	\$58,395
26 Skidegate - Alliford Bay	720	\$7,092	639	\$6,294	481	\$4,738	1,840	\$18,124
<b>▣ North</b>	<b>1,640</b>	<b>\$65,893</b>	<b>1,693</b>	<b>\$63,814</b>	<b>1,703</b>	<b>\$68,424</b>	<b>5,036</b>	<b>\$198,131</b>
10 Port Hardy - Prince Rupert	736	\$42,620	738	\$40,692	764	\$42,523	2,238	\$125,835
11 Prince Rupert - Skidegate	807	\$13,472	873	\$14,420	814	\$13,716	2,494	\$41,608
28 Port Hardy - Central Coast	97	\$9,801	82	\$8,702	125	\$12,185	304	\$30,688
<b>Total</b>	<b>179,752</b>	<b>\$2,870,683</b>	<b>170,453</b>	<b>\$2,732,703</b>	<b>144,774</b>	<b>\$2,339,153</b>	<b>494,979</b>	<b>\$7,942,539</b>

## Q2 Financial Reconciliation

### 1. Ferry Transportation Fees

Per section 6(a)(i) of Schedule "B" of the CFSC

Ferry Transportation Fees paid by the Province for the Quarter

\$44,292,387

### 2. Calculation of amount payable by the Province

Per section 6(b)(ix) of Schedule "B" of the CFSC

Ferry Transportation Fee allocated to Route 13

\$88,862.64

Goods and Services Tax (5%) on Route 13 due from the Province

\$4,443.13

## Q2 Fee Reduction Schedule

### Calculation of Amount Payable to the Province

Per sections 3 and 6(b)(viii) of Schedule "B" of the CFSC

Beginning/carried forward accumulated balance for penalties (A)

**\$6.5K**

	Non-Allowable Cancelled Round Trips	Fee Reduction per Round Trip	Total Penalty
<input type="checkbox"/> <b>Majors</b>	<b>0.0</b>		
01 Tsawwassen - Swartz Bay	0.0	\$7,000	
02 Horseshoe Bay - Nanaimo	0.0	\$7,000	
03 Horseshoe Bay - Langdale	0.0	\$7,000	
30 Nanaimo - Tsawwassen	0.0	\$7,000	
<input type="checkbox"/> <b>Minors</b>	<b>5.0</b>		<b>\$5,000</b>
04 Swartz Bay - Fulford Harbour	0.0	\$1,000	
05 Swartz Bay - Southern Gulf Islands	0.0	\$1,000	
06 Crofton - Vesuvius	0.0	\$1,000	
07 Earls Cove - Saltery Bay	0.0	\$1,000	
08 Horseshoe Bay - Snug Cove	0.0	\$1,000	
09 Tsawwassen - Southern Gulf Islands	0.0	\$1,000	
12 Brentwood Bay - Mill Bay	0.0	\$1,000	
13 Langdale - Gambier Island - Keats Landing	0.0	\$100	
17 Little River - Powell River	0.0	\$1,000	
18 Powell River - Blubber Bay	0.0	\$1,000	
19 Nanaimo Harbour - Gabriola	0.0	\$1,000	
20 Chemainus - Thetis - Penelakut	0.0	\$1,000	
21 Buckley Bay - Denman West	0.0	\$1,000	
22 Denman East - Hornby Island	0.0	\$1,000	
23 Campbell River - Quathiaski Cove	0.0	\$1,000	
24 Heriot Bay - Whaletown	0.0	\$1,000	
25 Port McNeill - Alert Bay - Sointula	5.0	\$1,000	\$5,000
26 Skidegate - Alliford Bay	0.0	\$1,000	
<input type="checkbox"/> <b>North</b>	<b>0.0</b>		
10 Port Hardy - Prince Rupert	0.0	\$60,000	
11 Prince Rupert - Skidegate	0.0	\$34,000	
28 Port Hardy - Central Coast	0.0	\$13,000	
<b>Total</b>	<b>5.0</b>		<b>\$5,000</b>

Balance this period for Penalties (B)

**\$5,000**

Amount drawn to implement measures per the letter agreement with the Province, received March 25, 2024 (C)

**\$0**

Accumulated penalty balance to be carried forward (A + B - C)

**\$11,500**

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## Section 6

Notes & Glossary

 **BC Ferries**

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# Section 6A - Notes to Reports

Section	Route	Notes to Report
Applicable Sections	All Routes	All routes: Various totals might not be additive or may show small discrepancies as round trip counts are rounded to one decimal point, and AEQ and passenger counts are rounded to whole numbers.
Applicable Sections	All Routes	All routes: The CFSC was amended for PT6 (commencing FY2025) so that round trips provided by alternative service are no longer included for the purpose of meeting core service levels. For comparative purposes, the FY2024 numbers presented in this report are based on these new parameters, and may differ from the FY2024 numbers reported during the previous fiscal year. However, in this report, the respective FY2024 AEQs, passengers and round trips combined with the alternative service numbers (Section 2G) will reconcile to the equivalent numbers reported in the previous fiscal year. Similarly, capacity utilization and overload numbers presented in the FY2024 reports include alternative services but this report's numbers do not (Sections 1A, 4A and 4C.) Unless otherwise noted, any variances are immaterial.
Applicable Sections	All Routes	All routes: Deadhead sailings have been excluded from applicable sailing counts, on-time performance and capacity utilization as they are not customer-serving sailings.
Section 1A	All Routes	Tariffs charged to customers on all routes were below price cap at September 30, 2024 and 2023.
Section 1A	All Routes	All routes: "% Sailing within 10 Minutes" indicates percentages of sailings departing within 10 minutes of scheduled departure for the Major and Minor Routes, and arriving within 10 minutes of scheduled arrival for the Northern Routes.
Section 1A	13 Langdale - Gambier Island - Keats Landing	Revenue arises from bike traffic and freight.
Section 1A	13 Langdale - Gambier Island - Keats Landing	This is a passenger-only route and no vehicles are carried. Negative AEQ tariff revenue pertains to discounts provided for ferry travel on this route.
Section 1A, 2B, 3A, 3B and 3C	13 Langdale - Gambier Island - Keats Landing	Core service levels include some round trips that are deliverable only 'on demand.'
Section 2D	All Routes	All routes: Due to amendments to the CFSC for PT6, round trip cancellations for insufficient crew as of FY2025 generally are no longer counted as 'allowable' under the 'safety' category and are reported separately as 'not allowable' under the 'crew' category.
Section 2F	28 Port Hardy - Central Coast	Eight cumulative days and eight consecutive days of sailing cancellations falling within this fiscal year can be attributed to the Northern Sea Wolf's annual refit. Paragraph 2(c) of Schedule A of the CFSC indicates the core service level for the route includes an annual allowance for a temporary service disruption of up to 65 consecutive days for the purposes of carrying out surveys and refits. Alternative service was provided during this outage by water taxi and tug & barge, and has been included in Section 2G.
Section 4A and 4B	All Routes	All routes: On-time performance is based on sailings departing within 10 minutes of scheduled departure for the Major and Minor Routes, and arriving within 10 minutes of scheduled arrival for the Northern Routes.
Section 4C	All Routes	All routes: the overload reporting methodology for PT6 has been changed for increased accuracy. Previously, the overloads reported were based on manually reported (i.e., flagged) figures. The new methodology is drawn from the data itself. This will result in some variances with numbers reported in previous fiscal years.
Section 4C	13 Langdale - Gambier Island - Keats Landing	Route 13 is not included in this overloads report as this is a passenger-only route and no vehicles are carried.
Section 5B	All Routes	All routes: Ferry Transportation Fees paid do not include the notional amount for the Senior Discounts, as described in section 1(b) of Schedule B of the CFSC.
Section 3C	All Routes	All routes: the year-to-date sailing cancellation numbers will not reconcile to the sum of the quarters due to minor changes in how sailing cancellations are classified. (Some cancellations were re-allocated from 'other' to 'traffic'.) These differences are not material.

## Section 6B - Glossary

Term	Definition
%	Abbreviation for "percentage" as in, for example, "% of Sailings cancelled"
Actual Round Trips	Round Trips that were provided by BC Ferries
Actual Sailings	Sailings that were provided by BC Ferries
AEQ	Automobile equivalent; an AEQ is a standard vehicle measure representing the amount of vessel capacity occupied by a particular vehicle type, expressed as the number of under height vehicles it displaces (e.g. a bus which displaces three under height vehicles – or cars – would have an AEQ of three)
Allowable Cancellations	Cancellations of Required Round Trips for reasons specified in section 2(a) of Schedule "A" of the CFSC
Alternative Service	Service provided by water taxi, tug & barge, etc.
Cancelled Round Trips	Round Trips that BC Ferries cancelled
Cancelled Sailings	Sailings that BC Ferries cancelled
Capacity Utilization	AEQs carried as a percentage of vessel capacity provided
CFSC	Coastal Ferry Services Contract, as amended for Performance Term Six (April 1, 2024 to March 31, 2028)
CFSC Minimum(s)	The 'core' or minimum service levels (daily or by FY) in the CFSC, expressed as Required Round Trips
Controllable Delays	Delays of Round Trips for reasons under the control of BC Ferries (e.g., loading procedure, fuelling, etc.)
Core Service Levels	See "CFSC Minimum(s)"
Delayed Sailing	A departure (or arrival for the Northern routes) more than 10 minutes after the scheduled time
FY	Fiscal Year. At BC Ferries the Fiscal Year is from April 1 to March 31
Mech	Abbreviation for "mechanical"
Min	Abbreviation for "minimum"
Minimum (Daily / Annual) Round Trips	The designated ferry route overviews in Appendix 1 of Schedule "A" of the CFSC specify each route's minimum number of daily and annual required round trips. On some of these routes, the sum of the daily minimums for a year will be less than the annual minimum. This provides BC Ferries flexibility to schedule more sailings on certain days of the week or during peak travel times. BC Ferries reports on performance against daily minimums in its quarterly reports, and on annual minimums in its year-end report
Mtce	Abbreviation for "maintenance"
Non-Allowable Cancellations	Cancellations of Required Round Trips for reasons other than those specified in section 2(a) of Schedule "A" of the CFSC
Non-Controllable Delays	Delays of Round Trips for reasons outside the control of BC Ferries (e.g., bad weather, medical emergency, marine rescue, etc.)
OTP	Acronym for "on-time performance"; a sailing that departed within 10 minutes of the scheduled departure for the Minor and Major routes, and arrived within 10 minutes of scheduled arrival for the Northern routes
Overload	One or more vehicles that were at the terminal, but unable to travel on the next sailing
PT6	Performance Term 6 (April 1, 2024 to March 31, 2028)
Quarter 1 (Q1)	April 1 - June 30
Quarter 2 (Q2)	July 1 - September 30
Quarter 3 (Q3)	October 1 - December 31
Quarter 4 (Q4)	January 1 - March 31
Required Round Trips	Round trips required to meet CFSC Minimum service levels in the CFSC
Round Trip	A round trip is a ferry's journey between terminals as stipulated in the designated route overviews in Appendix 1 of Schedule "A" of the CFSC, and constitutes a voyage from homeport back to homeport inclusive of any terminal stops
Sailing	A scheduled voyage on a designated ferry route between two terminals as published within seven days of departure
Scheduled Round Trips	The number of Round Trips that were originally scheduled (Actual Round Trips + Cancelled Round Trips = Scheduled Round Trips)
Scheduled Sailings	The number of Sailings that were originally scheduled (Actual Sailings + Cancelled Sailings = Scheduled Sailings)
YTD	Acronym for fiscal "year to date"